SCOTTSDALE POLICE DEPARTMENT 2009 ANNUAL REPORT

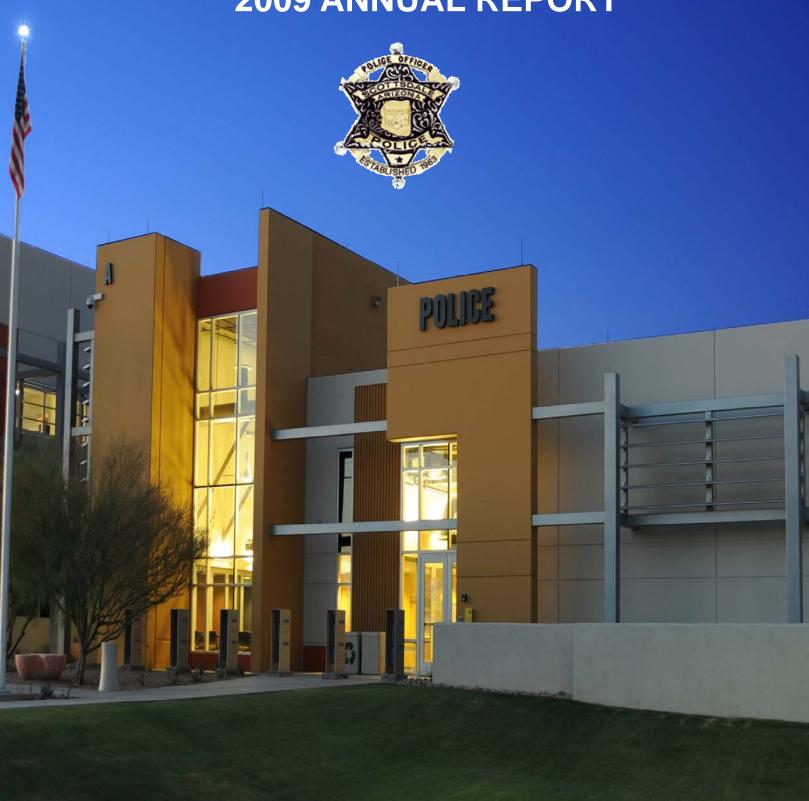


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ABOUT SCOTTSDALE



Located in the beautiful Sonoran Desert, Scottsdale, Arizona is bordered by Phoenix to the West and the McDowell Mountains on the East. Scottsdale is the sixth largest city in Arizona.

In 1888, U.S. Army Chaplain Winfield Scott visited the Salt River Valley, was impressed with its potential, and subsequently made a down payment on 640 acres to start a farming operation.

Scottsdale's favorable climate, irrigated desert location and beautiful scenery influenced its initial settlement. While agriculture was the main draw, many health seekers came to Scottsdale. The early settlers established the Scottsdale public school system, supported a burgeoning artists and writ-

ers culture in the early 1900's, and promoted Scottsdale's affiliation with the earliest area resorts, the Ingleside Inn (1909) and the Jokake Inn (1922).

On June 25, 1951, with a population of about 2,000 living within an area of less than a square mile, the town incorporated. Malcolm White was appointed its first mayor, and Scottsdale adopted "The West's Most Western Town" as its official motto. The town expanded rapidly during the 1950s, growing to a population of more than 10,000 within an area of about 5 square miles by 1960. By the end of the 1960s, Scottsdale's population had increased six-fold to nearly 68,000 while its land area increased twelve-fold to 62 square miles. In 2008, the city was home to more than 233,000.

The city saw a corresponding boom in its tourism industry. Seasonal events attract thousands. The FBR Open, formerly the Phoenix Open, has set records as the most-attended golf tournament. Today, the city is a renowned destination and draws more than 6 million visitors annually.



Scottsdale Airport

Beginning in the early 1970s the city saw the development of a series of large-scale, master planned communities within its borders. Residents' concerns about growth prompted a movement in the 1980s to protect the slopes of the McDowell Mountains and, in the 1990s, to set aside the mountains and adjoining land in a huge preserve. Voters enacted a dedicated sales tax in 1995, and set the city on course to eventually acquire 36,000 acres, nearly one-third of Scottsdale's land area.

The Scottsdale Airpark, surrounding the city's airport, became a magnet for a variety of large and small businesses, ranging from light industry to luxury auto sales. The Airpark in the 2000s emerged as one of the top employment centers in the Phoenix metro area.

A flourishing gallery district grew in the city's downtown area, complemented in the 1990s and 2000s by an influx of restaurants, lounges and nightclubs.

Scottsdale has become a study in contrasts, where residents and visitors can ride horseback ride through pristine Arizona desert in the morning and visit one of the country's best contemporary art museums in the afternoon. It is now counted among the 100 largest cities in the nation, but retains its connection to its small-town, Western heritage.





Scottsdale Stadium, home of San Francisco Giants Spring Training; Old Town Scottsdale; West World, a premiere equestrian center and the McDowell Mountain Aquatic Center







Scottsdale's official city seal, adopted in 1951, includes the city's official nickname, "The West's Most Western Town"

Our Mission

The Scottsdale Police Department in partnership with the citizens of Scottsdale, recognizes the changing needs of our community and law enforcement's role in addressing those needs. Furthermore, we pledge Excellence, Initiative and Integrity to enhance the quality of life throughout the city, knowing those we serve deserve no less.



Our Vision

The Scottsdale Police Department in a professional organization with exemplary leadership and employees. We are known as a community that is safe and secure, and have reduced the fear of crime for all of our citizens and visitors. We have collaborative working partnerships with the community and City government. Our resources, including finances, technology and staffing levels, are aligned with our 5 year strategic directions.

FROM THE DESK OF CHIEF ALAN G. RODBELL



2009 has been a remarkable year. The department's successes were many, beginning with the Downtown New Year's bash, the Fiesta Bowl and the NBA All-Stars, all of which were flawless due to the preparation, planning, partnerships and leadership that surrounded the events. Every office and unit throughout the Organization delivered their best.

Statistically, we are once again experiencing double digit reductions in crime. Over the past 5 years we have seen significant reductions in Forcible Rape, Motor Vehicle thefts, and burglary. Overall, we have achieved a 3% decrease in Violent crime and a 14% decrease in Property Crimes.

We have seen our arrest rates climb slightly at .2% for adults this year. Our Clearance rates remain very respectful and in most cases amazing. This is a direct relationship to how we respond to crime and calls for service, from dispatch to first response, to crime scene. With the opening of the District One Police Station at McKellips and Miller, as well as the much anticipated new Property Evidence and Crime Lab Building, we have completed most of the facilities mentioned in our First 5-Year Plan.

Another major accomplishment this year was maintaining fully staffed sworn ranks with the right number of Patrol Officers, based on actual workload numbers. The process involved recruitment, testing, interviewing, training and conducting background investigations.

A total of 305,617 calls were dialed in the Communication Center in 2009. 211,496 were received on our non-emergency lines and 94,121 on our 9-11 Emergency lines. These public-initiated calls, when combined with officer-initiated activity while on-duty, resulted in 232,177 "Calls for Service" from which officers generated 33,767 department reports.

The future holds some great promise as well. The Council approved \$13 Million to begin the much anticipated Microwave Radio System. The towers will give us better coverage in areas of the City where improvements are very much needed.

Work on our Museum continues to move forward. The goal is to celebrate our past and provide an understanding about Public Safety for our community. Hopefully, one day, school age children will arrive by bus loads to hear about our history, gain an understanding about their community, and learn more on safety in the neighborhood.

We look forward to continuing our goals to prevent crime and disorder, respond promptly to calls for service, enhance traffic safety, develop safer neighborhoods through community partnerships, and maintain the high quality of our police service to the community.

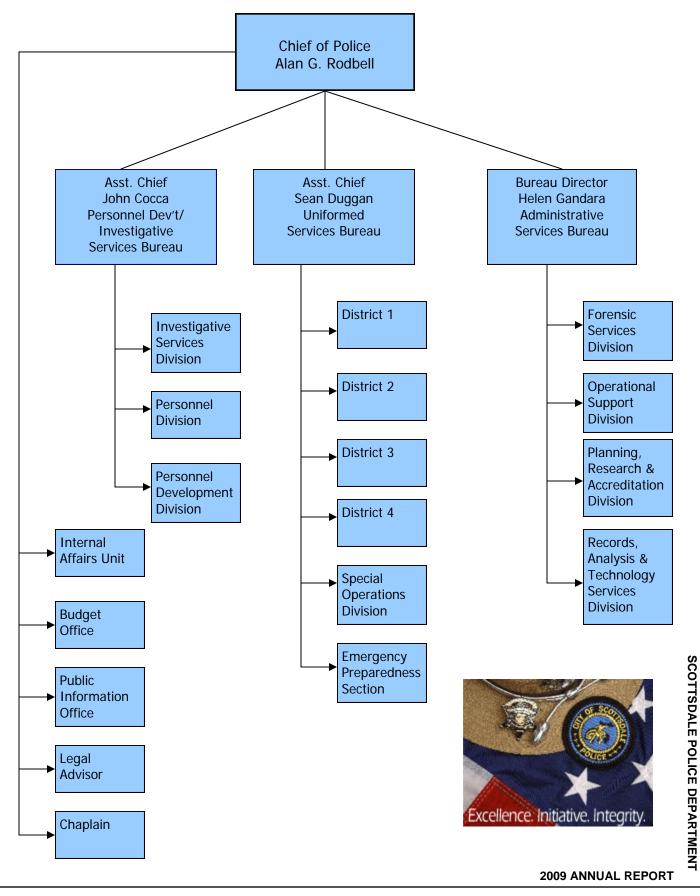
I appreciate this opportunity to thank the citizens for helping us make Scottsdale a safe and thriving community.

Sincerely,

Ce Sella

Alan G. Rodbell Chief of Police SCOTTSDALE POLICE DEPARTMENT

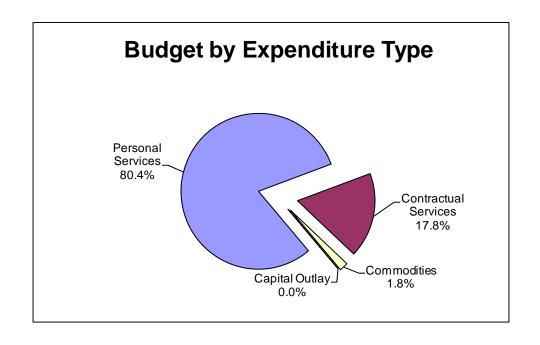
ORGANIZATION CHART



BUDGET

Police Department FY 2009/10 (All Funds)

	Actual 2007/08	Adopted 2008/09	Adopted 2009/10	% Chg PY Adp
Personal Services	\$68,125,969	\$71,597,106	\$71,336,662	-0.4%
Contractual Services	18,149,021	17,706,334	15,769,847	-11%
Commodities	2,263,632	2,129,531	1,607,823	-24%
Capital Outlay	27,105	0	0	
Total	\$88,565,727	\$91,432,971	\$88,714,332	-3.0%



CRIME CLOCK



One Violent Crime every 21 hours

(last year – every 21 hours)

One Violent Crime or Property
Crime in the City of Scottsdale every
1 hour 13 minutes – crime index
(last year – every 1 hour 3 minutes)

One Property Crime every 1 hour 17 minutes

(last year – every 1 hour 6 minutes)



* Motor Vehicle death(s) excluded.

One murder every 37 days*

(last year - 73 days)

One sexual assault every 18 days

(last year - 13 days)

One robbery every 3 days

(last year - 3 days)

One aggravated assault every day

(last year - every day)

One theft every 2 hours (last year – every 2 hours)

One burglary every 7 hours

(last year – every 6 hours)

One motor vehicle theft every 29 hours

(last year – every 17 hours)

One arson every 12 days

(last year – every 12 days)

DEPARTMENT AWARDS

CITY MANAGER'S AWARDS OF EXCELLENCE

BILL DONALDSON AWARD

This award is given annually to an employee or group of employees who show great vision and innovation, help others through humanitarian efforts and work as team-builders.



School Resources Officers Unit: Ofc. Julee Patterson, Ofc. Jennifer Kinsey, Ofc. Tony Moag, Sgt. Larry Marmie, Ofc. Rob Katzaroff, Ofc Kevin Bingham, Ofc. Matthew Pearson, Ofc. Will Hathaway, Ofc. John Karlik, Ofc. Brian Hartman, Ofc. Debbie Shuhandler, Sgt. Mark Brachtl, Lt. Todd Muilenberg, Ofc. Dan Antrim, Ofc. Fred Pera (Not pictured: Ofc. Dave Kamleiter, Ofc. Sage Randall)

LISTEN, COMMUNICATE, TAKE ACTION AWARD

This award is given at all levels of the organization, to an individual or group that listens to what customers, citizens, and fellow employees have to say...communicates to ensure we understand what is being said...takes appropriate action to address or resolve issues or concerns.



Benson Investigative Team : Det. Hugh Lockerby, Sgt. Bernie Hill, Lt. Craig Chrzanowski (not pictured, Frank Hylton, retired)

COLLABORATE AS A TEAM AWARD

This award is given to the individuals who effectively collaborate in formal or informal teams, within and across departments, with elected officials and with citizens, to accomplish organizational goals and to identify and resolve problems.



Public Safety Field Operations Working Group: Lt. Michael Anderson, Asst. Chief Sean Duggan, Lt. Jeff Trillo, Lt. Michael Stauffer, Bat. Chief Ryan Freeburg, Bat. Chief Rod Thompson, Captain Clint Steeves, Dep. Chief Garret Olson, Captain Jim Welch, Sgt. Jason Stumpf, Captain Bob Curley, Captain Sasha Weller, Captain Bob Rucker (Not pictured: Sgt. Wes Brown, Bat. Chief Joseph Early, Engineer Jeff Jensen)

DEPARTMENT AWARDS CHIEF'S AWARDS OF EXCELLENCE

These awards are presented to employees and volunteers whose performance demonstrates the mission and values of the department.

Investigative Services
Bureau Supervisor
Sgt. Matthew Evans

Uniformed Services Bureau Supervisor Sgt. Joe Kertesz

Civilian Supervisor Karen Sutherland

Patrol Officer Ofc. Ed Chrisman

Special Assignment Officer

Ofc. Trevor Anderson

Rookie Officer Ofc. Vince Johnson

Police Aide Keri Walker

Civilian Employee

Robert Horton

Volunteer

Ken Dickinson

Sworn Trainer

Ofc. Grant Romney

Civilian Trainer Cindy Alvarez

Special Contribution to the Agency's Future Div. Manager Tom Melton

ExplorerCarly Shepp

Team

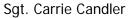
Gang Investigations Unit

SCOTTSDALE POLICE DEPARTMENT

BOARD NOMINATED AWARDS

LIFESAVING Award Recipients

(This award is presented for acts that substantially contribute to saving or preserving a life or lives that otherwise would have ended without the direct action by the rescuer; victim must have survived for a reasonable amount of time after the incident)





Ofc. Nicholas Alamshaw & Ofc. Dustin Hawkinson



CRITICAL RESPONSE Award Recipients

(This award is presented for an outstanding response to an incident involving imminent personal danger, extreme physical challenge and/or hardship, extreme mental or emotional stress, or administering medical assistance; require demonstrated performance that exceeds normal duty expectations)

Chief Alan Rodbell
Ofc. Scott Carpenter, Ofc. Jeff Stewart, Ofc. Josh Boyer, and Ofc. Chet Anderson



COMMUNITY POLICING Award Recipients

(This award is presented for the commitment to the philosophy of community policing, which may consist of a series of acts and accomplishments or a one-time unique approach to a single situation; acts should demonstrate initiative, creativity and risk-taking and should suggest a successful conclusion)





Sgt. Tim Wattier, Ofc. Kory Sneed, Code Inspector Paul Anderson, Building Inspector Manager Bob Petrillo, Crisis Intervention Specialist Natalie Summit, & Asst. City Attorney Luis Santaella



ADDITIONAL AWARDS

EXCELLENCE IN COOPERATIVE LAW ENFORCEMENT

The Scottsdale Police Department's Investigative Services Bureau was part of a group that received the Group/Task Force Award for Excellence in Cooperative Law Enforcement on July 22. The award was from the Law Enforcement Coordinating Committee, a Valley group made up of local law enforcement agencies and the U.S. Attorney's Office.

The award recognized the efforts of several agencies during NBA All-Star Weekend in February of 2009. Increases in violent and property crimes had occurred during previous All-Star weekends in other cities -- that didn't happen in the Valley. Incidents were especially low in Scottsdale, even though the city's entertainment and shopping districts were near capacity with players, celebrities and fans. Scottsdale police were assisted by units from Mesa, Chandler and DPS and the Phoenix Emergency Operations Center.

MASONIC LODGE OFFICERS OF THE YEAR

The Scottsdale Masonic Lodge has selected Officers Jeremy Maki, Trevor Anderson, David Kamleiter, and Gabriel Collins to each receive the Masonic Lodge Annual Police Officer of the Year Award.

PROFESSIONAL EXCHANGE CLUB OFFICER OF THE YEAR AWARD

The Professional Exchange Club of Scottsdale honored Scottsdale Police Department's very own Pete Salazar for Officer of the Year at their annual Awards Luncheon on October 30, 2009.

DEPARTMENT PROMOTIONS - CIVILIAN

Alan Kosecki to **Criminalist III**Cecilia Valenzuela to **Senior Records Specialist**





Leah Sanchez to Executive Secretary



Jerel Hanson to **Communications Supervisor**Michelle Pascarella to **Communications Supervisor** (no photo)



SCOTTSDALE POLICE DEPARTMENT

DEPARTMENT PROMOTIONS - SWORN

Scott Williamson to **Police Sergeant** Wesley Shaffer to **Police Sergeant**





Ron Bayne to Police Lieutenant



Jeffrey Walther to Police Commander



SCOTTSDALE POLICE DEPARTMENT

GRAND OPENING OF DISTRICT 1 AND CRIME LAB

The grand opening ceremony of the McKellips facilities, held on September 10th was presided over by Chief Rodbell. Guests included Mayor Jim Lane, City Manager John Little, Councilman Wayne Ecton, Councilman Tony Nelssen, and Dennis Oppenheim, the artist of the "Evidence Garden". Attendance was much more than anticipated and the crowd overflowed from the community room out into the lobby and the courtyard. Following the ceremonial ribbon cutting, both facilities, McKellips Station and the Forensic Services building were open to the public for tours.







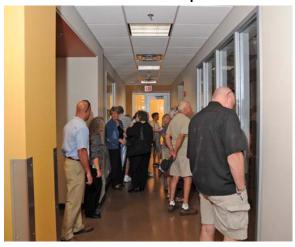








Evidence Garden Sculpture



District 1



The Crime Lab

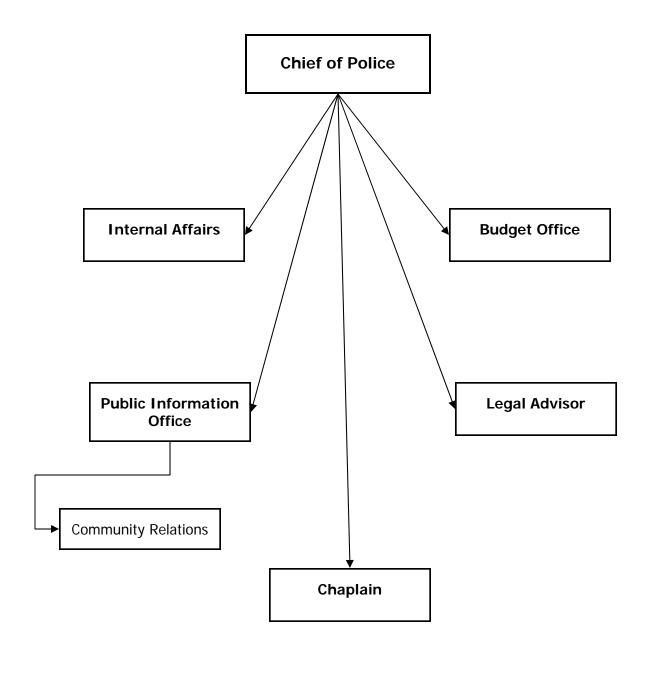




2009 ANNUAL REPORT

OFFICE OF THE CHIEF

The Chief of Police reports directly to the City Manager and is responsible for all aspects of the Scottsdale Police Department. The Office of the Chief is comprised of the Chief of Police, the Assistant Chief of Uniformed Services, the Assistant Chief of Investigative Services, and the Director of Administrative Services.



SCOTTSDALE POLICE DEPARTMENT

Chief Alan Rodbell



- Member, Federal Bureau of Investigation National Academy Associates
- Member, Arizona Association of Chiefs of Police
- Member, East Valley Chiefs of Police Association
- Chair, East Valley Fusion Center
- Member, East Valley NAACP (Executive Board Member 2002-2007)
- Member, Latino Peace Officer's Association
- Board Member, Health World
- Member, AZ Black Law Enforcement Officer's Association
- Advisory Board Member, Scottsdale Leadership
- Advisory Board Member, Scottsdale Community College Criminal Justice Studies
- Advisory Board Member Co-Chair, Scottsdale Community College Forensic Science Dept
- Advisory Board Member, Scottsdale Community College Administration of Justice Studies
- Advisory Board Member, Franklin Police/Fire High School, Phoenix
- Member, Leadership Montgomery
- Grande Member, Scottsdale Charros, Civic Organization
- Past President, Communities Celebrating Diversity Committee
- Past Board Member, LINKS Collaborative

INTERNAL AFFAIRS UNIT Sergeant Mike Hanafin Sergeant Aaron Minor

Ron Bayne was an Internal Affairs Sergeant from January 1st to December 6th.

The primary responsibility of the Internal Affairs Unit is to provide fair, impartial and objective investigations of internal and external complaints regarding the conduct of Police Department employees. Due to the increasing complexity of many internally and externally generated investigations, the amount of time spent completing those investigations has increased 15% to 20%.

The Internal Affairs Unit also identifies patterns or trends of inappropriate employee conduct that could signal employees displaying symptoms of job stress, performance problems, training needs, or the need for policy modification.

The Internal Affairs Unit logged 142 citizen complaints during the year. Most of the complaints were submitted via phone call, letter, or e-mail, using the City's website. Every complaint that the Unit received was logged into the IA database and given a "CC" (Citizen Complaint) number. Most complaints were resolved within 3-5 days, either by the IA Sergeant, or by the supervisor of the officer involved. If the complaint was deemed serious enough to warrant further investigation by Internal Affairs, its number was changed from a **CC** number to an **IA** number, and an official internal investigation commenced. In 2009, only 3 complaints out of 126 warranted further investigation.

Additional responsibilities of the Internal Affairs Unit include the following:

- Tracking and logging uses of force.
- Handling citizen complaints, assigning them to specific supervisors or investigating at the IA level when necessary.
- Tracking and providing TOC and PACE certification.

- Acting as liaison with the Vehicle Operations Review Board for the review of employeeinvolved vehicle collisions and vehicle pursuits.
- Conducting staff reviews, as assigned by the Chief.
- Additional duties, including the department Systems Security Officer and Awards Board Committee Chairman.

In 2009, staff members of the Unit rolled out the Blue Team component to the IAPro tracking system. This component allows officers and supervisors to input their own uses of force and citizen complaints. The use of Blue Team is designed for increased efficiency in use of force reporting and the availability of more concise information about each incident, as the officer/supervisor involved is responsible for entering this information directly into the system.

In September of 2009, the Scottsdale Internal Affairs staff hosted the first East Valley IA meeting. Topics discussed included trends, legal updates, and investigative techniques. The goal of this group was to attract quality training and to network with other professional standards organizations in the Valley.

The Internal Affairs Unit successfully transitioned to Internal Affairs Pro Case management software. This new system provides a more accurate data collection and statistical analysis.

Sergeants of the Unit attended the I/A Pro training conference in Scottsdale in preparation for a software upgrade and the pending implementation of the field component called Blue Team.

BUDGET OFFICE Manager Holly Christian



The Police Budget Office coordinated the recasting of the FY 2008/09, the development of the FY 2009/10 base and capital budgets in order to align with the economic downturn. The final close of the FY 2008/09 operating budget resulted in a positive budget variance of \$4.2M or 5%. The savings was attributed to overtime reduction strategies, retirement/ FICA savings, and contractual/commodity savings. Employees throughout the organization limited spending for mission critical items only and initiated operational efficiencies.

Staff members prepared presentations for the newly appointed Budget Review Commission. The commission consists of 7 citizens and serves as an advisory board to the City Council on matters relating to budget.

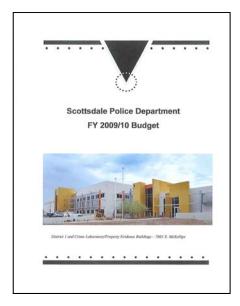
The Budget Office coordinated the development of the FY 2008/09 annual base budget and capital budgets. The Police Department FY 2008/09 Adopted budget is \$91.4M, representing a \$6.5M (7.7%) increase from the prior year. Major increases were for compensation adjustments, sworn retirement system contribution increases, jail housing contract increases, and Photo Enforcement Loop 101 funding which was offset by revenue.

Reports prepared by this office included the Revenue and Expense reports for the City Budget Office, Overtime, Reserve Office Usage, DEA/FBI Task Force billings, and RICO summaries. Staff likewise oversaw the grant financial reporting and prepared presentations for the citywide financial roundtable meetings.

The Budget Office started the 2009/2010 budget development process. Police Budget staff was an integral partner in developing the City's budget reduction plan.

A fees/charges process for the Police Department in accordance with City financial policies was initiated. This included the identification and analysis of the fees which were adopted by City Council on May 20th, 2008. Staff likewise worked with the City's Purchasing and Accounting Divisions to be the first city department to transition to an on line credit card reconciliation system with the City's credit card vendor. The benefits of the on line system include a more timely review and allocation of charges replacing paper processes. The pilot project in the Police Department was successful and the program was initiated in the remaining city departments.

The Budget Office started the FY 2010/11 budget development process in August for both operating and capital budgets.



PUBLIC INFORMATION OFFICE Sergeant Mark Clark Officer Dave Pubins





The Public Information Office is staffed by a police sergeant, a public information officer and a public education officer. It is the goal of the PIO to have a professional working relationship with all the members of the media, provide accurate and timely information to the public and to be responsive to the needs of the reporters and news room staff.

For the year 2009, the Public Information Office has stepped up its presence on the Internet, offering a "Beat Check" page for citizens to directly access information on ongoing police activities. The PIO's web presence includes multi-media files for download and web viewing. It has established a Twitter account that enables the Public Information Office to provide live updates to subscribers of this service and issue up-to-date mini-press releases in real time.

The Public Information Officer published 12 issues of Department's PoliceLine newsletter, which is distributed to all Police employee and retirees.

The Volunteer Program is now under the responsibility of the Public Education Officer who reports directly to the PIO Sergeant. To refine work on the Volunteer Program, a computerized application of

files has enabled accurate tracking of volunteer hours, forums for volunteers to suggest improvements to the program and recognition efforts. Likewise, the volunteer "hiring" process has been revamped to allow for efficient filling of vacancies.

The department has had specially trained Spanish language Public Information Officers since 2005.

Pictured here is Detective Matt Pearson, speaking to a Spanish language television station at a recent barricade incident. The other members of the Scottsdale Police Department that are trained Spanish PIOs, who have helped us over the years to better communi-



cate with our Spanish speaking residents. They are, Lieutenant Ron Bayne, Detective Matt Pearson, Officer Kevin Orvis, Commander Johnny Cervantes, Crisis Specialist Kelly Wills, and Director Helen Gandara.

COMMUNITY RELATIONS OFFICE Chris Vassall



The Community Relations Office is responsible for outreach programs in the community which include the Citizen's Police Academy, the "Behind the Badge" program on Channel 11, the Volunteer Program.

The Community Relations unit had a very busy year coordinating and organizing several events, including promotions, retirements, award ceremonies, citizen's academies and producing its TV program "Behind the Badge on city cable Channel 11. The unit worked closely with several police and city employees and the PIO unit on several projects for the betterment of the department. We produced several educational videos and held several continuing educational forms. An important part of the functions of the unit is to be a communicator and advocate for

the department with the citizenry of the city. This involves constant communications via phone, email and meetings with the public to answer questions and concerns and address problems and issues that may arise.

Some of the highlights for the year are listed below:

- The 2009 Chief's Award of Excellence Volunteer of the Year Award was awarded to Ken Dickinson, the volunteer in the Sex Crimes Unit.
- The annual Volunteer luncheon was held at El Torito Restaurant on February 23rd. New volunteer pins were designed and issued to the volunteers for their dedication and service to the department.







Ken Dickinson was awarded Volunteer of the Year; Chief Rodbell thanked the volunteers at the annual luncheon.

• The museum project is well underway. The first project began with a display to honor Sgt. Tom Hontz who was killed in the line of duty in 2002. SPD was fortunate enough to have two dedicated volunteers; Linda & Jack Horvath who joined the Scottsdale Police Department family in April. Both originate from Farmington Michigan, and now reside in Scottsdale. Linda, a museum curator, and Jack a GM engineer contributed their talents to create the first exhibit at the training facility to honor Sgt. Hontz. With the generous donations of the CiPAAS organization, and with the help of its President Barry Werblow, the beginning of the dream of Chief Rodbell having a museum within the department began.







• The museum exhibit of the Mounted unit at the Police/Fire Headquarters was completed in November. Thanks to the many Officers and employees who donated items for the displays and the work of many of our partners who make the displays come to life.



• Community Relations Office hosted the Fall and Spring Citizen's Academy classes. The September 2009 class was the largest class graduating with over 40 graduates. The citizen's academy moved to our headquarters building and a new curriculum was created to enhance the program by holding classes at several of the districts to showcase each district.



• The Community Relations Office celebrated 2 of our volunteers when Sol Furman turned 97 and Barry Werblow turned 70.



• The CiPAAS organization held its 5th Annual Golf tournament at Starfire Golf Course in October of this year. The funds raised by CiPAAS, allows the non-profit organization to support and finance projects for the police department. A special thank you to all the CiPAAS board members who dedicate their time and energy to make the organization so successful.



The members of the Board of Directors are: Barry Werblow, President; John Anderson, Vice President; Linda Hartrick, Treasurer; Juli Theide, Secretary; Kevin Bergner, and Directors: John Sloan, John Caprice, Ann Filippone, Steve Balbo, Michael Cyll, Katie Cirelli, Andi Fox, David Dubner, Bill Isenberger, Don King, Jordan Kates, Sam Kabbel

LEGAL ADVISOR Luis Santaella



The Police Advisor provides legal advice on daily basis to police sworn and civilian employees on issues ranging from search and seizures to public records. In addition, he provides annual legal update training to all sworn employees. He is available after hours to respond to urgent legal issues such as officer involved shootings and emergency legal questions. The Legal Advisor drafts and sends out various legal bulletins throughout the year to keep officers and other police employees current on changes in the law.

For calendar year 2009, the Police Advisor worked on numerous intergovernmental agreements, grants and council resolutions. He reviewed all sex offender registration files and approved RICO expenditures and federal asset

forfeiture applications. The Legal Advisor participated in weekly Internal Affairs and Command Staff meetings. He also participates in the Vehicle Operations Review Board and Use of Force Board when deadly force is involved.

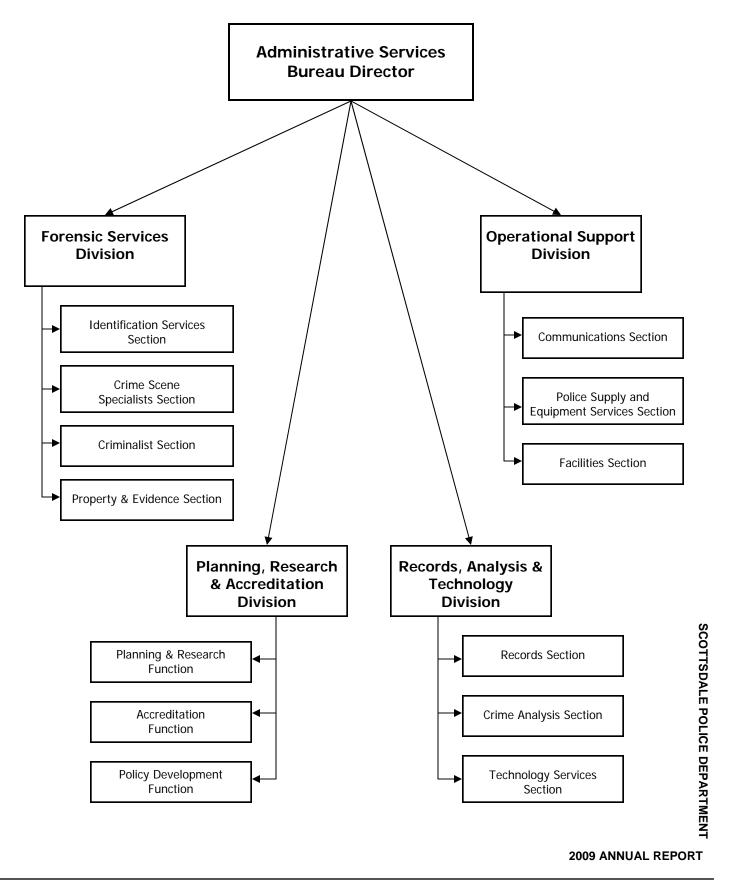
POLICE CHAPLAIN Rabbi Robert Kravitz



The Police Chaplain serves as a department ambassador during times of illness or other personal tragedy for department employees and their families; he provides counseling and guidance services; provides an alternative to traditional external psychological and counseling services; and serves as the department emissary to area religious organizations. This is a volunteer position.

This year, Rabbi Kravitz was awarded Master Chaplain credentials by the International Conference of Police Chaplains.

ADMINISTRATIVE SERVICES BUREAU



Director Helen Gandara



- Commissioner, Arizona Juvenile Justice Commission
- Co-Chair, Arizona Juvenile Justice Commission Disproportionate Minority Contact Subcommittee
- Community Advisory Board Member, Southwest Interdisciplinary Research Center, ASU
- Member, National Association for Women Law Enforcement Executives (NAWLEE)
- Founding Member, Scottsdale Neighborhoods in Action
- Chairperson, Conexiones Community Collaborative
- Member, Community Celebrating Diversity/MLK Planning Committee
- Member, East Valley Chiefs of Police Association
- Member, AZ Latino Peace Officers Association
- Member, MAG911 Oversight Team
- Member, Scottsdale Leadership Alumni
- Member, City of Scottsdale Criminal Justice Team
- Member, AZ Latino Research Executive Forum
- Member, Scottsdale Diversity Advisory Committee
- Member, Mujer, Inc.

FORENSIC SERVICES DIVISION Division Manager Steve Garrett



The Forensic Services Division provides service to our customers to aid in the successful disposition of all investigations in accordance with legal and professional guidelines through the identification, documentation, collection, analysis, and preservation of physical evidence.

2009 was a big year for the Forensic Services Division. The construction of the of the state of the art Crime Lab and Property and Evidence facility was completed in June. The relocation started with the Property & Evidence Section. This move resulted in the elimination of all but one of the offsite property/ evidence rental storage locations. The remaining sections of the division followed in July.

The Forensic Services Division purchased an additional blood alcohol system that allowed for more crime lab analysis. Through grant funding, the following were accomplished; the purchase of an additional equipment in the controlled substance unit, workspace equipment and tools; the completion of a forensic training area and the upgrade of DNA instrumentation.

This year, the crime lab generated 146 possible suspects for the detectives to follow-up. This was accomplished by searching latent prints from crime scenes through AFIS. An additional 22 possible suspects we generated by searching DNA profiles collected from crime scene evidence through CODIS.

Statistics:

- Received and processed over 10,000 requests for forensic analysis
- Processed over 13,000 arrest packets for criminal history
- Received and processed over 33,500 items of evidence for storage and disposition





Property & Evidence Technician and Fingerprint Technician at work

The impressive Property and Evidence Warehouse



Division Manager Steve Garrett and Lead Crime Scene Specialist Mark Carpenter speak to the media on the design and construction of the new facility





Operational Support Division Division Manager Tom Melton



There are 3 sections that fall under the Operational Support Division. These sections are the Communications Section, Police Supply and Equipment Section and the Facilities Section.

The *Communications Section* dispatchers answer 9-1-1 emergency and nonemergency calls for service for the Police Department. The call taker is often the first point of contact for the public and is responsible for determining the type and urgency of the assistance require and the most effective response. The radio operators are responsible for dispatching officers, monitoring and updating field unit activities, managing calls for service and accessing computerized databases for criminal history, motor vehicle information and driver's license information.

2009 Statistics:

Total 9-1-1 Calls	94,121
Administrative Line Calls	211,496
Total Call Volume	305,617
Calls for Service Entered	232,177
Officer Generated Reports	33,767

In 2009, the Communications Section implemented a Quality Assurance program to ensure providence of quality customer service on both the telephone and radio.

The Section conducted the inaugural launch of the Reverse 911 system. The incident involved a homicide suspect refusing to leave his vehicle and was covered by news agencies around the valley. This system was also used to notify residents around Saguaro High School of a training exer-



cise conducted on school property.

Staff members of the Communications Section participated in the NBA All Star Weekend operations. Talk Groups were provided for normal operations, emergency traffic, Information, and Specialty Talk Group for the Gang Units. As a result of our operational experience, coupled with our experience during Super Bowl XLII, the Section established and implemented a protocol for handling all Special Events, no matter the scale.



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Communications staff members participated in Block Watch meetings, and neighborhood associations. They likewise made presentations at a local elementary school as part of the new Communications Education Program.

Through a variety of efforts of the Communications Section, overtime expenditures were drastically reduced by over \$100,000.

The Communications Section began the process of upgrading the radio system and telephone system. The new radio system will allow integration with the Regional Wireless Consortium and provide better in-building coverage within the City. The telephone project will involve a transition to a true Automatic Call Distribution system and ensure more effective use of staffing.





A special team was created for the Computer Aided Dispatch (CAD) system upgrade in September.

The *Police Supply & Equipment Section (PSES)* is responsible for providing logistical support for supplies and equipment needed by Police Department personnel. The unit is responsible for maintaining the Police Department vehicles and all associated vehicle equipment, and support of field operations during large investigations, events and callouts. The unit operates the department's Command and SWAT vans.

Statistics for 2009:

Radios serviced	231
Repairs, installations and servicing of computers and modems	1,333
Radar/PBT repairs	195
Pagers/cell phones serviced	3,923
Minor Vehicle Repairs	910
Tasers purchased and distributed	140
Supply Requests Processed	6,254
Uniform/Equipment Vouchers Issued	478
Petty Cash Transactions	126

Additional accomplishments of the Police Supply and Equipment Section include the following:

- Staff members distributed personal protection spray to all police personnel during the outbreak of the Swine flu. In addition, sterile wipes, anti-bacterial hand sanitizers were distributed and made available to all Police facilities.
- Replacement uniforms were provided and distributed to PSES personnel, Crime Scene Specialists, Property & Evidence and Detention personnel.
- The new supply room at District 1 was opened to service both District One and Two Commands.
- The PSES facility currently existing at the District 3 Station moved to a larger one in the same building. This facility was likewise converted and merged with the Fire Department.
- PSES staff members facilitated the complete changeover of cell phones from Nextel to Verizon phone service for specific ISB personnel and patrol supervisors. All remaining Nextel phones were replaced with new devices.



Logistics Technician Ron Strayer handing out raingear to an officer.

The *Facilities Section* oversees the design and construction of Police facilities.

Some of the major accomplishments of the Facilities Section in 2009 are as follows:

- The completion of a multi-million dollar complex in District One that includes a new Crime Lab, Property and Evidence Warehouse and a new McKellips Police Sub Station.
- The Police/Fire Hontz training facility renovations were completed. Work included the new locker rooms, ventilation system for the shooting range, security gate and other minor improvements.
- The Police Crisis Intervention Section (PCIS) moved from their D2 facility into a new location at the Civic Center library. This move was necessitated due to the expansion of the Jail.
- Remodeling work on the Via Linda Station has started including work on the future home of the Technology Services Section offices located at the second floor of the facility, the training room and the Crime Analysis Unit offices. This area will also house the City's new Emergency Operations Center, a new Station Officer/30 day tow offices and kiosk at the Via Linda Station.
- Work at several locations for the new Public Safety radio system has started.

PLANNING, RESEARCH AND ACCREDITATION DIVISION Division Manager Will Davis



This division is a resource for the Chief's Office, and is responsible for completing special projects, performing policy development, monitoring trends and issues related to policing, coordinating accreditation compliance and managing the Department strategic planning efforts.

The Planning, Research and Accreditation (PRA) Division staff worked diligently over the course of the year to coordinate accreditation compliance across the department. As a result, we were able to complete on-site preparations with minimal involvement from staff from other areas. Our on-site inspection was conducted in August and led to the Scottsdale Police Department being successfully reaccredited by the Commission on Accreditation for Law Enforcement

Agencies (CALEA). This marked the 15th consecutive year of being an accredited police agency and earned us the distinction of Meritorious Accreditation.

Other accomplishments for 2009:

- PRA conducted numerous research projects on staffing, allocation, feasibility, and impact analyses. The results of these projects were used in budget justification and top staff operational and management decisions. Members of the PRA Division participated in Pandemic Planning efforts as part of the Incident Management Team. The PRA Division was brought into ICS as the Situation/Intelligence unit responsible for monitoring current events and relaying status updates.
- The PRA Division published the monthly Police-Line Newsletter until responsibility for the publication was moved to the PIO office. The Division still contributes status information and up

- dates on projects.
- The PRA Division created and distributed the Department Annual Report, the Strategic Plan, Quarterly Progress Reports, and the Annual Performance Report on the strategic plan. PRA staff implemented a biannual accomplishment reporting process for the collection of information for both calendar and fiscal year end data and contributes Police Department data to the City's annual report.
- PRA staff continued to be the source for Police development and distribution for the Department and distributed 262 policy section revisions, and reduced the amount of policies pending revision by 63%.



PRA Division members with Assessors James Fox and Craig Stone

- Members of PRA managed the Department's 5-year Strategic Plan with annual update, monitoring, and progress reporting. This included coordinating the two day Public Safety Retreat between Police and Fire and the annual Police strategic planning retreat. This resulting the creation of new Strategic Directions, objectives and initiatives for Public Safety and new strategic initiatives for the Police strategic Plan.
 PRA staff continued to participate in the Arizona
- PRA staff continued to participate in the Arizona Police Accreditation Association (AZPAC) and the International Association of Law Enforcement Planners (IALEP) South West Chapter. Scottsdale hosted meetings for both groups and has staff serving as AZPAC vice President, IALEP Interna-
- tional Treasurer, IALEP Southwest SW President, and IALEP International Conference Chair. Scottsdale also hosted the IALEP midyear board meeting bringing in the board members from around the country and Canada. Two members of the PRA staff achieved recognition this year from IALEP as they received their certification as *Certified Law Enforcement Planners*.
- The PRA Division continued in the responsibility of coordinating all Web changes and updates and coordinates with Web Team members from across the department to ensure accurate and timely information is posted to the department web site.

CALEA On-site Static Display & Tour





SWAT/Special Assignment Unit



SWAT



Parks & Preserve

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Motors



Inside the Command Van



Mounted



Canine



Communications



Detention







Forensic Services Unit: Crime Lab/Property & Evidence





Command Staff, PRA Manager and Assessors



RECORDS, ANALYSIS AND TECHNOLOGY SERVICES DIVISION Division Manager Michael Keran



There are 3 sections that fall under the Records, Analysis and Technology Services Division. These sections are the Records Section, Crime Analysis Sectionand Technology Services Section.

The Crime Analysis Section provides statistical information in three different areas: Administrative, Strategic and Tactical:

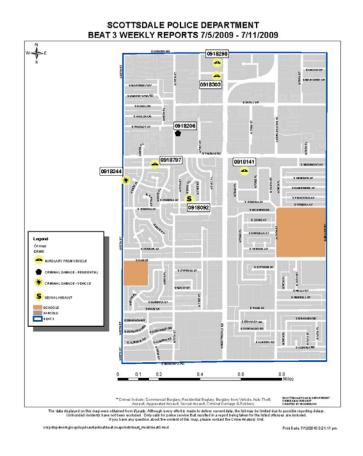
- Administrative Crime Analysis involves long range projects. Tasks include pro viding economic, geographic and law enforcement information to police management, city hall, city council, and neighborhood/citizen groups. Its purpose is financial, organizational, political, and legislative. It is critical to budget, personnel, public information, and legal issues.
- Strategic Crime Analysis is concerned with operational strategies and seeks solutions to on-going problems. It provides information for resource allocation purposes, including patrol scheduling and beat configuration. Its purpose is to identify unusual crime activities over certain levels or at different seasonal times, identify unusual community conditions, provide police service more effectively and efficiently by matching demands for service with service delivery, reduce and/or eliminate recurring problems, and assist in community policing or problem oriented policing.
- Tactical Crime Analysis deals with immediate criminal offenses to promote quick response. It provides
 information to assist operational personnel in the identification of specific crime trends and in the arrest of criminal offenders. The primary goal is to identify crime trends and patterns/series. Tactical
 information links offender and modus operendi information from a number of offense in an attempt
 to provide investigative leads, help solve crimes, and clear cases after apprehension and arrests.

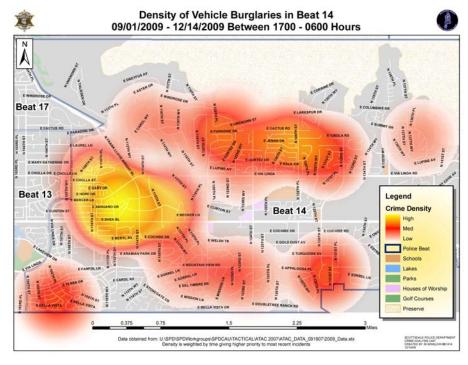
Some of the major accomplishments of the Crime Analysis Section for year 2009:

- Staff members created new product offerings including Weekly Top 10 Calls for Service Locations per District Report, Weekly Graffiti Report, Automated Weekly Beat Maps & Crime Reports, Weekly Crime Report for Public Release.
- The Scottsdale Police Crime Analysis Section played an integral role in bringing the International Association of Crime Analyst's annual training conference to Scottsdale. Attendees of this 4-day conference included 300 crime & intelligence analysts from 9 different countries.
- Members of the unit continued four year tenure of serving as multiple board members for

- the Arizona Association of Crime Analysts. In addition, personnel served as instructors at several conferences throughout the valley, taught at Scottsdale Citizen's Academy and classes for the City of Scottsdale.
- Personnel planned and hosted several unique software and intelligence training opportunities saving the City of Scottsdale close to \$6,900 in registration/attendance fees.
- The Crime Analysis Section coordinated the sharing of information with the East Valley Gang and Criminal Information Fusion Center and provides on-going training for its personnel.

Below are sample reports produced by the Crime Analysis Section:





The Records Section serves as the central repository for all police incidents. Records Specialists maintain all police reports, traffic accident reports and citations. The Unit is comprised of 32 positions that provide support to the officers, other law enforcement agencies, courts and prosecutors.

The Records Section developed comprehensive Litigation Hold Process in conjunction with the City Attorneys' Office. It has created procedures relevant to privacy and Public Records Law Changes with the Public Information Office, Police Legal Advisor and Investigative Services Bureau. The Section has likewise created and implemented the new Mandatory Fingerprint

Compliance procedure to be in compliance with new laws.

Three members of the management team were elected as Arizona Law Enforcement Records Management Association (AZ LERMA) officials.

Members of the Records Section have put effort into generating cost savings for the City by coordinating with the Scottsdale City Court in developing a new Arizona Traffic Ticket Complaint (ATTC) form. Overall, the Unit has reduced it's paper usage by over 50% from 2008 by utilizing new technologies and creating efficient processes resulting in a cost savings of \$5,200.

Statistics:

- Processed approximately 42,000 moving citations
- Processed approximately 7,100 parking citations
- Processed approximately 10,500 warrants
- Processed approximately 4,000 collision reports
- Serviced approximately 14,000 phone calls from citizens







Some members of the Records Section pictured above; Beverly Marshall at her computer station and Jo La-Chance ready to assist a customer at the Tow/Impound Window.

Technology Services Section provides planning, implementation, training and maintenance support for the majority of the police department's computer based technologies. It provides technical support to Police personnel from each Bureau while working with external vendors, other City departments and law enforcement agencies from across the country.

Staff members of this section provide services to aid in the successful integration of all computer hardware, software and peripheral equipment. This includes laptops, personal computers, network infrastructure and wireless components.

Main accomplishments of the Technology Services Section for this year are as follows:



New Training Room located at Technology Services Section facility in Himovitz

- Provided Command Post Setup/Support for the 2009 FBR Golf Tournament and NBA All-Star Game. Members of this section was also integral in the planning, relocation, setup and support of the new McKellips Service Center.
- Upgraded the Intergraph Public Safety Application Suite to include new hardware, new software versions for CAD, RMS, Mobile and facilitated Departmental training on all changes/ enhancements.
- Upgraded to new high-speed links to Department of Public Safety (DPS) and Phoenix Police for faster access to Drivers License, Mug Photos and PACE systems.
- Converted SQL 2000 data transfer scripts to SQL 2005 to support five new weekly reports: Auto Theft, Liquor Violation, Neighborhood Victims Advocacy, PD Mileage, Evidence supplements with related information.
- Redesigned and updated the Crime Free Multi-Housing application to quickly notify property

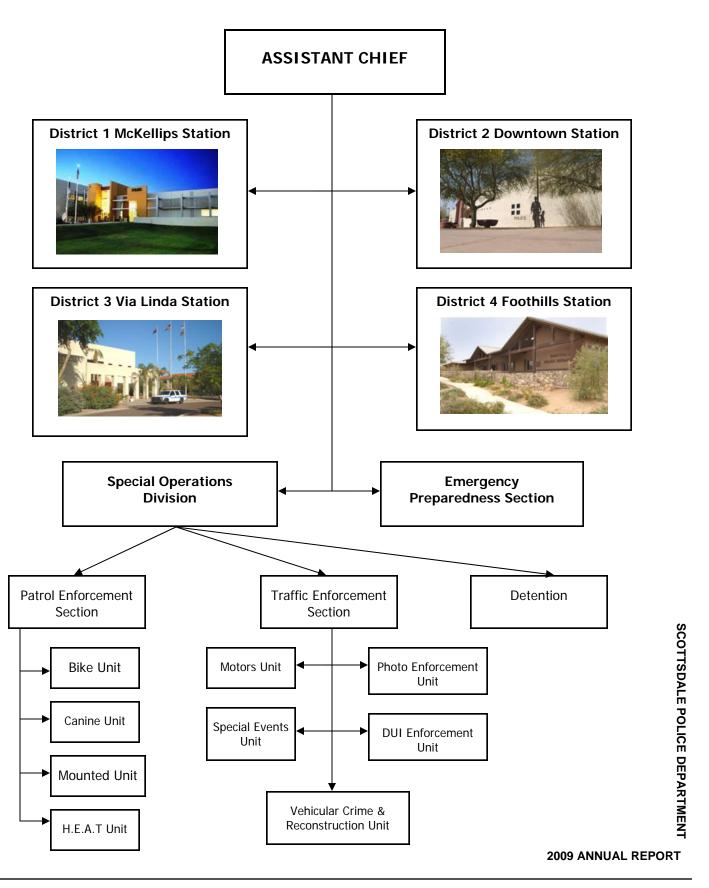
- managers of police activity occurring on their properties.
- Converted Overtime Reports from Crystal to Reporting Services allowing the Police Budget Office to efficiently obtain reports independently.
- Converted the Webtime tracking number transfer process to new SQL 2005 servers.
- Improved efficiency and safety by replacing the raised floor in the District 3 Data Center.
- Modified the Police Property Utility application to incorporate major field changes and upgraded to SQL 2005.
- Coordinated efforts with Intergraph and ADOT to incorporate and test validation rules in the RMS
- Create an Accident module to reduce ADOT rejection notifications.
- Created Alarm Reporting reports to recover costs on false alarms for Scottsdale businesses.
- Produced several ad hoc and statistical data reports for internal and public requests.



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UNIFORMED SERVICES BUREAU



Assistant Chief Sean Duggan



- Member, International Association of Chiefs of Police
- Member, FBI National Academy Arizona Alumni Association
- Member, FBI Law Enforcement Executive Development Association
- Member, Arizona Chiefs Association
- Member, International Police Association
- Member, East Valley Chiefs of Police Association
- Member, World Affairs Council of Arizona
- Member, Scottsdale Criminal Justice Team
- Member, Scottsdale Fraternal Order of Police Lodge 35
- Member, CEO Forum

Uniformed Services Bureau (USB) Operational Goals:

The Uniformed Services Bureau's operational goals enabled us to work toward a common mission while at the same time maintaining the unique characteristics of each District and Division within USB. The operational goals also allowed us to more clearly measure and communicate our success over time. They served as the framework for which USB personnel delivered quality police service to the Scottsdale community.

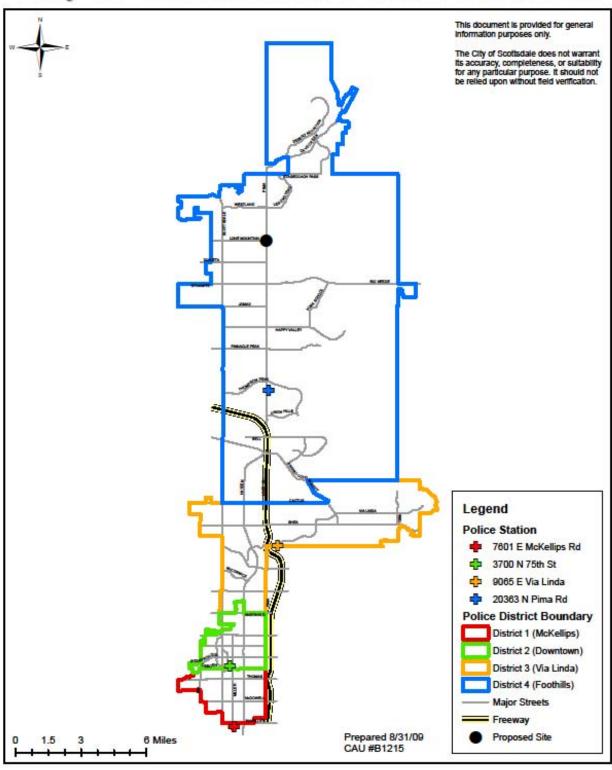
• Prevent crime and disorder

Preventing crime and disorder is the primary mission of policing. Crime prevention promotes the health and welfare of a community instead of merely curing illnesses (crimes). It reduces the threat of crime on the front end and enhances the sense of security and quality of life within the community. Historically, police departments have spent an incredible amount of time, money, energy and effort investigating crimes after they occur. Our focus is to spend our resources on the front-end, trying to prevent the crime from happening in the first pace.

- Respond promptly to calls for service
 - Responding promptly to calls for service is our primary service level item. We strive to respond to emergency calls for service in less than six minutes. Other non-emergency calls are prioritized and often take longer for officers to respond. In order for officers to remain in their assigned beat areas, the police department, in partnership with local businesses, utilizes beat offices spread throughout the city. Beat offices contain computer systems that allow officers and aides to conduct their administrative work without having to leave their assigned beat area. As a result, response times are kept to a minimum and officers are less likely to have to travel outside their beat to conduct administrative business.
- Enhance traffic safety
 Enhancing traffic safety is a top priority for all personnel. Nearly all accidents are preventable and occur because of driver inattention, recklessness or speed. As a result, we have placed an even higher priority on traffic safety this year focusing on both education and enforcement.
- Develop safer neighborhoods through community partnerships and participation
 We realize in order for us to be successful, we must have the confidence, support and respect of
 the people who live and work in our community. USB personnel are committed to focusing our resources and attention on strengthening our partnerships with neighborhoods, schools, businesses
 and community groups. Developing and maintaining community partnerships is the cornerstone of
 our system of policing. Preventing crime and disorder is the responsibility of all citizens. As a police
 service, we must elicit the willing participation of our communities to assist us in achieving this goal.
- Maintain the integrity, quality and effectiveness of policing services
 We are committed to ensuring Scottsdale remains a safe community where people want to live and work by providing the most highly equipped, best trained and committed officers to help meet the needs of the community.

The City of Scottsdale is segmented into four Police Districts. Each district is made up of geographical boundaries called police beats. There are 20 beats throughout the City, with Beat 1 in the southernmost area and Beat 20 extending all the way to the north.

City of Scottsdale: Police Districts



DISTRICT 1 MCKELLIPS STATION Commander Jeffrey Walther



Commander Scott Popp was District 1 Commander from January 1st to December 6, 2009.

The McKellips district encompasses the area of the city south of Osborn Road. District 1 is a unique and ethnically diverse community. It includes the multiple businesses along with a community of single and multi-family housing.

Prevent crime and disorder

- The Crime Prevention Office conducted neighborhood walks with Block watch captains. Information gleaned from walks was turned over to Patrol Lieutenants to conduct Crime Suppression Details related to Day, Time, Shift specificity.
- Multiple Shred-It and Drug collection events were held in South Scottsdale. Approximately 40,000 pounds of material were collected for shredding and approximately 485 pounds of Dangerous/Narcotic Drugs were collected for destruction.
- District personnel trained Solid Waste Employees on a program

called "SEE's", Scottsdale Eyes and Ears program. This training focused on proper radio procedures, and when to notify PD.

 Worked with the City's Information Systems Department to develop an intranet program for City/Park employees self-reporting of graffiti.

Respond promptly to calls for service

With the opening of the McKellips District station in June 22, patrol re-deployment of District 1 personnel was completed.
 Beat offices and the Citrix Server were utilized to reduce response times.

Enhance traffic safety

- District 1 personnel coordinated with Traffic Enforcement Section to target high accident locations and develop new sites for photo enforcement vans.
- Worked in conjunction with the Human Services Division and Traffic Enforcement to train District employees in the use of the SIDNE vehicle to support Human Service's Division's underage drinking and driving education.
- Direct school zone enforcement was conducted specifically targeting back to school and return from semester break.
- Officers assisted with traffic enforcement during the NBA All Star to coordinate

the efficient flow of traffic from clubs.

Develop safer neighborhoods through community partnerships and participation

- District 1 actively participated in various community events. Some of these included community meetings, the Vista del Camino's after school "Grub Club", St Daniel's Church Drug Awareness program, Partners for Paiute annual fundraiser breakfast, Maricopa County Attorney's office Crime Prevention Summit, Conexiones and Scottsdale Neighborhoods in Action.
- District personnel worked with Code Enforcement on blight issues and coordinated the closing or improvement of at least six homes.
- The Crime Prevention Office completed free Security Surveys to 40 residents.
- Staff continued annual face to face meetings and neighborhood walks with Neighborhood Watch Captains.
- The District developed and maintained cross border supervisor networking program with adjoining jurisdictions including Phoenix,

- Salt River, Paradise Valley and Tempe Police Departments.
- A resource room was installed to facilitate investigation coordination between ISO's, the Fusion Center, and ISB personnel.
- Staff coordinated work on a large burglary ring that was responsible for 59 burglaries in 53 days.
- Beat officers and Police Aides

- conducted weekly visits to elementary schools, and periodic visits to schools in the district, and attend special events.
- Personnel renewed and strengthened partnerships with the business community with monthly Business Alliance meetings. Crime prevention officers likewise conducted Charlie Check first programs at several local Schools.
- Maintain the integrity, quality and effectiveness of policing services
- Supervisors assisted officers in the development of Patrol Manageable Assets (Human Intelligence) and facilitated more than 12 temporary duty assignment opportunities as part of the mentoring program for watch commanders, sergeants and field personnel.

Patrol Briefing with Sgt. Joe Kertesz and his squad







Clean up Day at Paiute with Community members and District 1 Staff.



DISTRICT 2 DOWNTOWN STATION Commander Johnny Cervantes



The Downtown District encompasses the areas North of Osborn and South of Cactus.

The Downtown District is a vibrant and diverse sub-community within the City of Scottsdale. Expansion and revitalization efforts have created a modernized western atmosphere that is comprised of both old and new businesses, established older neighborhoods, new single and multifamily housing, and an energized entertainment district.

Prevent crime and disorder

- District 2 personnel created and initiated action plans for the incidents of shoplifting at convenience stores, burglaries and crimes from vehicles from garages and local parks.
- Crime prevention surveys for business and residential owners were conducted.
- Personnel facilitated community meetings with local businesses, property managers reference traffic, parking,

noise issues.

- Hosted a Pedicab Summit to address a proposed ordinance regulating pedicab operations in Downtown and other parts of the city.
- The Crime Prevention Office held a number of shredding and drug destruction events. A total of 14,300 pounds of documents and over 100 pounds of medication and 1133 pills of dangerous drugs were collected.

Respond promptly to calls for service

- Communication lines with business and community activists were kept open to ensure quick response to issues.
- Staff utilized Citrix server to complete police reports and check e-mail while remaining in assigned beat areas. This process has reduced response times and increased police presence in high crime areas without increasing overtime costs or impacting our current deployment model.
- Worked with members of the Technology Services Section to develop an automated officer activity reporting system for the department to accurately track employee activity.
 It will enhance supervisor ability to effectively monitor

and adjust squad activities.

Develop safer neighborhoods through community partnerships and participation

- District 2 personnel stepped up it's presence and involvement with community families through various events. Over 100 underprivileged children participated in the Skate with Police Officers at the Ice Den. In collaboration with Paiute Neighborhood Center, Parks & Recreation and Olley the Trolley, 200 children and family members were taken to the Shrine Circus.
- The Crime Prevention Office conducted over 100 community meetings.
- Officers worked with the Department of Weights and Measures, NAACP, Diversity and Dialogue Office, Taxicabs, and the Mayor's Office to host a Taxi summit to address enforcement concerns, the use of KHAT and traffic related concerns.
- The Downtown District hosted bar summits to discuss crime and noise related issues.
- Cross border supervisor networking program was developed and maintained with adjoining jurisdictions including Phoenix, Salt River, Mesa, Glendale and Tempe Police Departments.

Maintain the integrity, quality and effectiveness of policing services

- 15 temporary duty assignment opportunities were facilitated as part of the mentoring program for watch command-
- ers, sergeants and field personnel.
- Management promoted participation in the Investigative
 Services Bureau (ISB) and
 Investigative Services Officer
 (ISO) programs for officers
 and sergeants to obtain a perspective of policing other than
 patrol. Several officers and
 supervisors took advantage of
- these opportunities in Internal Affairs, Drug Enforcement Unit and the Mounted Unit.
- Several officers and police aides who received advanced accident investigation training assisted Investigative Services Bureau detectives in investigating crime patterns.





A total of 223 pounds of medication was collected at the Drug Destruction Community Event held in July





Department Wide Fundraiser for St. Mary's Food Bank: Chief Rodbell presented the check as Crime Prevention Officers Craig Abernathy and Jennifer Wattier who spearheaded this event show off some of the food items collected

SCOTTSDALE POLICE DEPARTMENT

School Resource Sergeants worked closely with Scottsdale Unified School District administrators to implement a K9 search program within the schools. This program involves random overt K9 searches of lockers and common areas within the schools. This program seems to have reduced the amount of illegal drugs on the school campuses and has drawn positive feedback from teachers, parents, and even the students.









School Resource Officer Moag worked hard putting together the mock DUI crash assembly for the student body at Saguaro High School. The assembly went well and included several different departments including Scottsdale Fire, Native Air, Messingers Mortuary, and All City Towing. The assembly was a huge success and sent a very powerful message to all the students: Do not drink and drive.

• The Scottsdale School Resources Unit was awarded the "Model Agency of the Year" by the Arizona School Resource Association. In addition, the Unit received a Community Policing Award for their summertime community outreach programs. The first program was the Public Safety Teen Academy which graduated 35 local teens and drew raving reviews from the recruits, their parents, and staff members. The second program involved an outreach drive to contact each business owner in the Downtown District. The goal was to provide them with information on business safety and to solicit and address any concerns they had. The last program was aimed at providing all the private schools and daycares in Scottsdale with a basic Emergency Response Plan. The SROs then helped them to personalize and train on their plan. Over 60 private schools and daycares were contacted.

DISTRICT 3 VIA LINDA STATION Commander Burl Haenel



The Via Linda District (District Three) extends as far south as McDonald Road and borders Phoenix on the west. To the north, this District follows Cactus Road east to Frank Lloyd Wright, then extends about one mile farther north to the McDowell Mountains. Parts of the Via Linda District reach as far east as Palisades Blvd bordering the Town of Fountain Hills. This area also shares an extensive border with the Salt River Pima-Maricopa Indian Community.

Prevent crime and disorder

- The Scottsdale Road and Shea Boulevard entertainment areas have received directed enforcement to address liquor violations and impaired drivers. A liquor enforcement detail and impaired driver detail was conducted.
- The Via Linda District held a number of shredding events with 18,000 lbs of paper being shred over 3 hours.
- The Crime Prevention Unit has changed its focus from the R.E.A.C.H. program to the Charlie Check-First program. The unit decided to focus on educating our elementary students on staying safe. Through contact with schools and a lack of participation in R.E.A.C.H., teachers wanted a program to educate young children on personal safety.
- Business Alliance meetings were conducted. Topics included Security Lighting and CPTED, Burglary Prevention

and Fraud Schemes.

Develop safer neighborhoods through community partnerships and participation

- A resource card was developed to provide community members with a quick reference guide to some of the resources in the district and PD as a whole.
- The City's first city-wide Apartment Alliance program was conducted. The program's goal is to create partnerships between Scottsdale P.D. and managers, owners, leasing consultants and maintenance staff of apartment communities. District III hosted the first training on "Premise Liability" at Mountain View Park.
- Patrol officers conducted a neighborhood walk which was designed to provide a more personal touch in getting out in the neighborhoods.





District 3 Police Aide assisting a citizen at the Information Booth: Commander Haenel & PA Terlazzo visit with citizens at a neighborhood event

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- Maintain the integrity, quality and effectiveness of policing services
- The Crime Prevention Unit regularly held trainings in the Live Life Well series for city employees. The topics included Crime Prevention Through Environmental Design, Personal Safety, Drug Trends, and Cyber Safety presented by our Computer Crimes Unit organized by the Crime Prevention Unit.
- Sergeants and officers were encouraged participation in the Investigative Services Bureau (ISB) and Investigative Support Officer (ISO) programs. Several officers and supervisors took advantage of these opportunities in Internal Affairs, Drug Enforcement Unit and the Mounted Unit.
- A District Three Sergeant was appointed training supervisor for the SWAT team
- and utilized her specialized training to enhance the skills of the patrol officers in the field, during regular training sessions and debriefings.
- More than ten temporary duty assignment opportunities were facilitated as part of the mentoring program for watch commanders, sergeants and field personnel.





Community Events hosted by District 3 personnel.



DISTRICT 4 FOOTHILLS STATION Commander Bill Wilton



District Four serves the far north area of Scottsdale. This district borders Phoenix, Fountain Hills, Cave Creek, Carefree and Tonto National Forest. District Four begins at Cactus Road north to the Tonto National Forest.

District Four encompasses nearly two thirds of the geographic area of the City. It continues to experience tremendous growth in single and multifamily residences, retail, commercial and light industrial development.

Prevent crime and disorder

- Staff members of the Foothills District addressed property crime hot spots through district based action plans.
- Personnel created and initiated actions plans for the burglaries from vehicles in business parking lots or during weekend sporting events in the schools, shoplifting and various crimes from local businesses, and residential burglaries. A prolific vehicle burglary suspect was identified and arrested in May. This suspect was possibly responsible for over 50% of the vehicle crimes in the District.

Respond promptly to calls for service

- The La Mirada Beat 20 office was opened for service.
- A training program and

tracking system was developed to ensure every employee newly assigned to District 4 was familiar with the issues and locations specific to the district (hospital, airport, probation office, schools, wild land fires, flooding, boundaries and enforcement in the preserve, etc.).

Enhance traffic safety

- Staff members coordinated with Traffic Enforcement Section personnel to provide high profile weekly traffic enforcement in response to community concerns. In addition, they worked with the Photo Enforcement Administrator to analyze each of the current photo enforcement sites and removed those that are no longer useable.
- Three high profile traffic enforcement and truck inspection details were conducted.



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Develop safer neighborhoods through community partnerships and participation

- Department personnel conducted a number of community meetings and events including Business Alliance Program meetings, Crime Free Multi-Housing classes, inter and multi-agency crime prevention safety fair event, Homeowners Association and Neighborhood watch meetings. Sergeants and officers met with elementary school principal and conducted school visits.
- Personnel developed and maintained cross border supervisor networking program with adjoining jurisdictions including Phoenix Police, Maricopa County Sheriff's Office and Department of Public Safety.

Maintain the integrity, quality and effectiveness of policing services

 Staff members developed an inspection format to monitor performance reports of Officers In Training as they pro-

- gressed through field training.
- More than 20 temporary duty assignment opportunities were facilitated as part of the mentoring program for watch commanders, sergeants and field personnel.
- District management ensured that each squad maintained at least one member who had completed the OIC training program. Utilized these OIC's by allowing them to supervise even when sergeants are available.

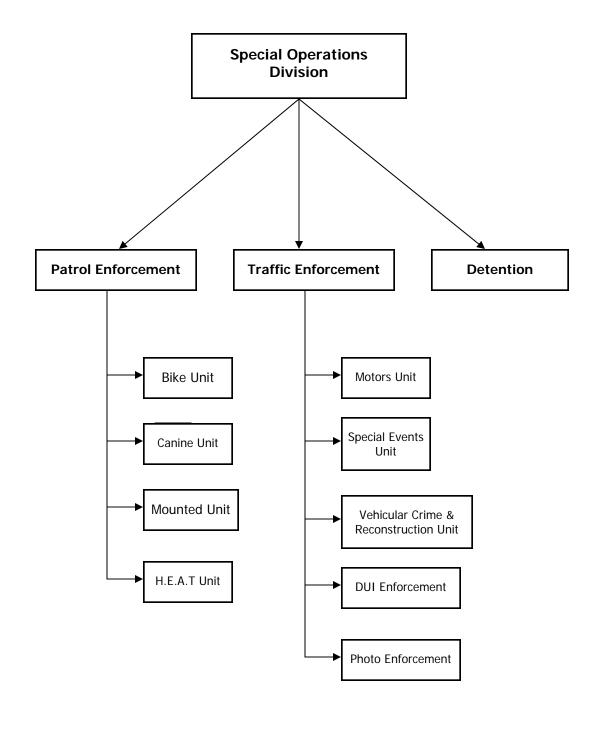


Officers Jason Glenn & Wendy Field with eager participants at the Safety events



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SPECIAL OPERATIONS DIVISION Commander Michael Rosenberger



Commander Steve Gessell was Special Operations Division Commander from January 1, 2009 to September 30, 2009.

The Special Operations Division consists of approximately 100 dedicated sworn and civilian Scottsdale Police Department employees. Personnel assigned to this area fall within one of three sections; Patrol Enforcement, Traffic Enforcement and Detention.

Though diverse in job responsibilities, all three sections within Special Operations offer specialized support for other elements within the police department, primarily the Patrol Districts in the Uniformed Services Bureau. Special Operations resources are routinely called upon to support Department initiatives and assist in solving identified problems within our community with the end goal of providing the best possible service to our citizenry.

Prevent crime and disorder

- A number of units from the Special Operations Division played a major role in the numerous successful events throughout the city. Some of these events include the Barrett-Jackson Auction, Russo and Steele Auction, the Frys.com Open, the NBA All-Star Week, Rock and Roll Marathon, Parada del Sol, San Francisco Giants Spring Training, Bike Week, and the McDowell Mountain Music Festival.
- The Special Events Unit (SEU) and the Traffic Enforcement Section coordinated public safety for the 74th Annual FBR Open. Attendance was over 470,000 for the week, over 164,000 on Saturday alone. There were no significant criminal incidents at the event. This event was a multijurisdictional effort, with Scottsdale Police and Fire partnering with the Federal Bureau of Investigations and Civil Defense personnel. Former President George H.W. Bush attended the event and Scottsdale Police Special Investigations personnel partnered with the Secret Service for President Bush's security detail.
- Staff members of SOD inspected a local business and discovered numerous internal violations including admitting underage patrons through the rear doors of

- the establishment.
- The Bike Unit assisted the Maricopa Association of Governments (MAG) with the annual homeless count in the City of Scottsdale. Bike officers teamed up with the Park and Preserve Unit and covered the entire City. 23 homeless persons were documented by the two units.

Respond promptly to calls for service

- The HEAT Unit investigated a prostitution and drug house ring that resulted in arrests and the removal of a teenager from this environment.
- Members of the HEAT Unit conducted an investigation into an illegal poker room which resulted in arrests and convictions. This was the first successful prosecution of this type of gambling in Maricopa County. The Attorney General attended several of the trials to gain insight into prosecuting these local cases.
- The Bike and Mounted
 Units completed more than
 a dozen details in the
 Scottsdale Preserve and
 State Trust land to address citizen complaints
 related to off-highway vehicle use and violations of
 the City's dust ordinance.

- Special Operations Division personnel were made available during scheduled shifts to accommodate patrol staffing shortages. Members of the Patrol Enforcement Section worked several patrol shifts, to include supervisor coverage for all districts.
- Re-emphasis has been made for Traffic Enforcement Section staff to take disposition on traffic crash calls and to assume branch leadership and responsibility for traffic management during critical incidents.

Enhance traffic safety

 The Vehicular Crimes and Reconstruction Unit (VCRU) took over management of the 30 Day Tow Program.
 This has resulted in a significant improvement in customer service. An average of 300 hearings are being held every month and the wait time is one business

- day.
- The Photo Enforcement Unit activated its fourth left hand turn red light camera on March 10, 2009. Photo Enforcement has seen significant workload increases due to left turn enforcement and an increase of their court caseload. Photo Enforcement has seen a 72% increase in violations processed and a 458% increase in court caseload when comparing March 2008 to March 2009.
- Two high intensity school zone enforcement operations were completed. The back to school detail was particularly successful with a very high level of communication with the school district. The back to school detail included information on the SUSD website and a video produced on school zone safety.
- · All districts and divisions sig-

- nificantly reduced overtime costs by adjusting schedules and implementing creative methods to maintain or improve service levels with fewer resources.
 - ⇒ The Park Unit was absorbed by the Bike Unit. Mission of the Bike Unit and Mounted Unit was revisited with a focus on providing continued presence in the Preserve and the urban parks.
 - ⇒ Mounted and Bike personnel were cross trained gaining IPMBA and Mounted certification as well as ATV certification. This will allow the Patrol Enforcement Section to support patrol with more resources.





Officer Blackwell and Nitro at the 7th Annual Desert Dog Regional Police K-9 Trials held on April 18th and 19th at the Scottsdale Stadium.

SCOTTSDALE POLICE DEPARTMENT

Patrol Enforcement Section Lieutenant Tom Henny

The Patrol Enforcement Section (PES) is divided into four units based on areas of responsibility. These five units include Bike, Canine, Mounted and High Enforcement Arrest Team (HEAT).

The *Bike Unit* conducts surveillances, patrols the urban parks, assists with the homeless, and is responsible for city-wide liquor enforcement. Bike Officers frequently partner with other special operation teams within our Department. A mountain bike officer's ability to be rapidly mobile and covert is oftentimes unmatched! For these reasons, assignments are frequently challenging and work hours can be harsh.

Members of the Bike Unit worked several special event details including the downtown New Year's Eve block party, FBR Golf Tournament, the NBA All-Star Week, Parada del Sol parade and trail ends party. Members of the unit were also asked to participate in the Presidential visit to the 2009 ASU Commence-

ment.





The *Canine Unit* was created to assist police personnel to search for hidden suspects, locate articles or evidence of a crime, protect officers and the public from serious injury or death, assist in the arrest and apprehension of felons, and detect the presence of narcotics and/or explosives. Each K-9 team consists of a sworn veteran officer and a certified dual-purpose police service dog.

Canine Teams assisted the Drug Enforcement Unit with package searches, one of which resulted in the

seizure of 23 pounds of marijuana. They also assisted the US Secret Service as an Explosive Detection Canine Team (EDCT) for President Obama at the ASU Commencement Ceremony.





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The *Mounted Unit* sergeant and officers patrol City parks, neighborhoods, the Downtown entertainment district, shopping malls, concerts and many large special events held in Scottsdale. They also play a vital role in Search and Rescue operations, specially in the Preserve area. This year, the Mounted Unit completed details in the Scottsdale Preserve and State Trust land to address citizen complaints.

The Scottsdale Police Mounted Unit has been recognized by its peers to be among the best in the United States. The unit hosts the largest mounted training school in the country. Each year, police students from across the country come to Scottsdale to receive the finest mounted police training available.











L to R: Sergeant Bryan Brown & Grayhawk, Ofc. Chet Anderson & McGraw, Ofc. Gary Sheldon & Ben, Ofc Kevin Watts & Tug, Ofc. Danny Garcia & Zeus

The *High Enforcement Arrest Team (HEAT)* was established in 1998 as part of a community based policing grant. The HEAT unit is comprised of five Detectives and one Sergeant. The unit is primarily responsible for community based policing problems as well as quality of life issues for the entire city. The HEAT unit, also commonly referred to as the "Problem Solving Surveillance Squad" is primarily tasked with assisting the Uniformed Services Bureau with crime related issues and community problems. The HEAT unit uses a variety of enforcement techniques to target high crime areas, frequent offenders, or activities that heavily impact the community. Detectives accomplish this by assuming the lead problem-solving role and coordinating the response of the community members, patrol officers, detectives, crime analyst, other appropriate units and outside agencies.



Two of the major cases investigated by this Unit led to arrests and conviction. The first case was a prostitution and drug house ring involving a teenager and the second case involved illegal gambling.

<u>Traffic Enforcement Section</u> Lieutenant Pat Connor

The Traffic Enforcement Section (TES) is divided into five units based on areas of responsibility. These five units include Motors, Special Events, Vehicular Reconstruction Crimes Unit (VCRU), DUI Enforcement and Photo Enforcement Unit.

The *Motors Unit* consists of two squads of officers, each supervised by a sergeant. The highly skilled officers of this Unit operate high performance motorcycles in their service to the citizens of Scottsdale. The motto of the Motor Unit is "Our Service Saves Lives". The primary goal is to modify dangerous driving behavior through education and enforcement and the main focus is traffic enforcement. In addition, these officers investigate motor vehicle collisions, direct traffic, investigate impaired drivers, inspect commercial vehicles and inspect/install child restraints.

The Motors Unit continues to lead the state in training, quality instruction and safety. This year, personnel participated in a statewide roundtable to discuss motorcycle officer safety and were called upon to provide training to other agencies. Members of this Unit were awarded 1st and 2nd place at the Southwest Police Motorcycle Training and Competition, which drew participants from four states in the southwest.





The main goal of the *Special Events Unit* is to ensure that the special events in the City are safe and secure through event planning. The SEU Sergeant works closely with other city departments, police agencies and private employers. In addition, he fills routine requests for off-duty employment. The Special Events Unit played a crucial role in planning the major events held throughout the city including the FBR Open, downtown New Year's Eve Party and Law Enforcement Torch Run and Tip a Cop.





The *Vehicular Crimes & Reconstruction Unit (VCRU)* is responsible for the investigation and reconstruction of fatal and serious injury collisions. The detectives have each received extensive and ongoing education in vehicle collision dynamics. Several of the detectives are nationally recognized as experts in this field and have served as instructors across the country. The Unit also investigates vehicle related aggravated assaults and felony DUI cases.

In 2009, the Vehicular Crimes and Reconstruction Unit (VCRU) took over management of the 30 Day Tow Program and a new hearing officer was selected.

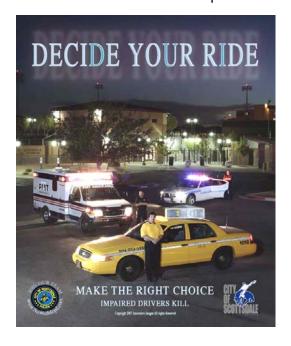
The *DUI Enforcement's* primary mission is to increase Driving Under the Influence deterrence and decrease the number of alcohol related crashes, injuries and deaths. This year, the DUI Squad participated in multiple task force operations which netted 43 DUI arrests, with an average blood alcohol content of .128%. DUI officers



made a number of presentations including one on the effects of drugs to a group of 30 M.A.S.K. (Mothers Awareness on School aged Kids) members and an alcohol awareness class to Maricopa Redi-Mix drives and sales staff.

On November 27th of this year, the DUI Squad partnered with the Bike Unit and Patrol to conduct the second "Know Your Limit" detail in downtown Scottsdale. The goal of the detail was for law enforcement personnel to reach out to our downtown liquor establishments to determine how they can help get the anti DUI message out to the public. The "Know Your Limit" campaign was likewise introduced. Managers and owners agreed to hand out to patrons information cards which outlined the penalties for DUI convictions.

The second half of the detail included officers on foot, interacting with bar patrons. Officers contacted our downtown visitors armed with PBT's and information cards. Most of the visitors were curious to see how their BAC was affected after a few drinks. Most were shocked at their BAC levels and appreciated the valuable information the officers provided them.





Curious bar patrons volunteered to get their BAC level readings after a few drinks.

The *Photo Enforcement Unit* is an integral component a comprehensive traffic safety by the Department. The three components of the program are awareness, education, and enforcement. Comprehensive awareness and education campaigns are ongoing and focus on the hazards of speeding, ignoring red lights, tailgating, and DUI driving, while encouraging safety around schools and the use of seatbelts. The purpose of the program is to obtain voluntary compliance with traffic laws, and to significantly reduce both the number and severity of collisions and related property damage. Mobile speed and red light cameras are deployed in high collision areas, school zones, and to address citizen complaints where other efforts have proven ineffective. The Police Photo Enforcement Program Manager determines deployment locations, enforcement margins, and deployment times.

A photo enforcement display can be found in the lobby of the police headquarters building. This is part of the developing police museum. The display was sponsored and built by our business partners at the American Traffic Solutions (ATS).

Pictured are members of the PD, court, traffic engineering group and ATS.



L to R: Commander Steve Gessell, Deputy Court Administrator Dan Edwards, Assistant Chief Sean Duggan, PA Fran Klein, PA Kristi Larsen, PA Deb Woods, Contract Administrator Bill Moloney, Chief Alan Rodbell, Traffic Engineering Director Paul Porell, Sherri Telle (ATS), Pat Dodds (COS), Adam Tuton (ATS), Bridget Schwartz-Mannock (COS), Jim Tuton (ATS), and Lieutenant Pat Connor.

<u>Detention</u> Detention Lieutenant Jeffrey Landrum

Under the supervision of the Police Detention Manager, the Detention Officers perform the duties associated with the operation of a jail, the booking and processing of arrested persons, and the welfare and security of prisoners.

The Detention Unit is responsible for safety and security of adult and juvenile detainees. Members of the unit receive, process, feed, monitor, transport and release detainees who are booked in any Scottsdale Detention facility. The facility is operated to the highest standards of professional conduct.

Statistics for 2009:

Arrests processed	12,790
Fingerprints processed	4,293



District 3 Via Linda Station detention facility and the Detention Van below





More Special Operations Division photos

























EMERGENCY PREPAREDNESS SECTION Lieutenant Jeff Trillo

The Emergency Preparedness Section oversees all emergency preparedness and homeland security training, planning and coordination for the Police Department. The Lieutenant in charge directly reports to the Uniformed Services Bureau Assistant Chief.

This section developed a focused plan to address the demanding special events week culminating with the NBA All-Star game on 2/15/09. A number of planning, training, scheduling, logistical, and op-



erational tasks that needed to be addressed to provide and ensure a safe environment were identified. All of these tasks and more were successfully completed within the designated time frame leading up to the game. As a result, the department was well prepared and provided a safe and enjoyable special events environment.

The City's first H1N1 All Hazards Incident Management Team was established to ensure needed policies, workforce reduction plans, service level assessments, medical dispensing and other operational issues were developed and implemented in response to the H1N1 influenza pandemic. USB personnel worked collaboratively with all departments within the city and with our community partners Scottsdale Unified School District, Cave Creek Unified School District, Scottsdale Health Care, County Health under the all hazards umbrella ensuring

NIMS compliance and operational effectiveness were achieved.

In partnership with the City of Scottsdale Employee Safety and Preparedness Group, a work-place safety and security plan was developed to navigate the way through two waves of layoffs. The goal included the preservation of facility and

software infrastructure and secure a safe work environment for employees. We participated in physical security planning for both new construction and facility remodels for over 20 sites.

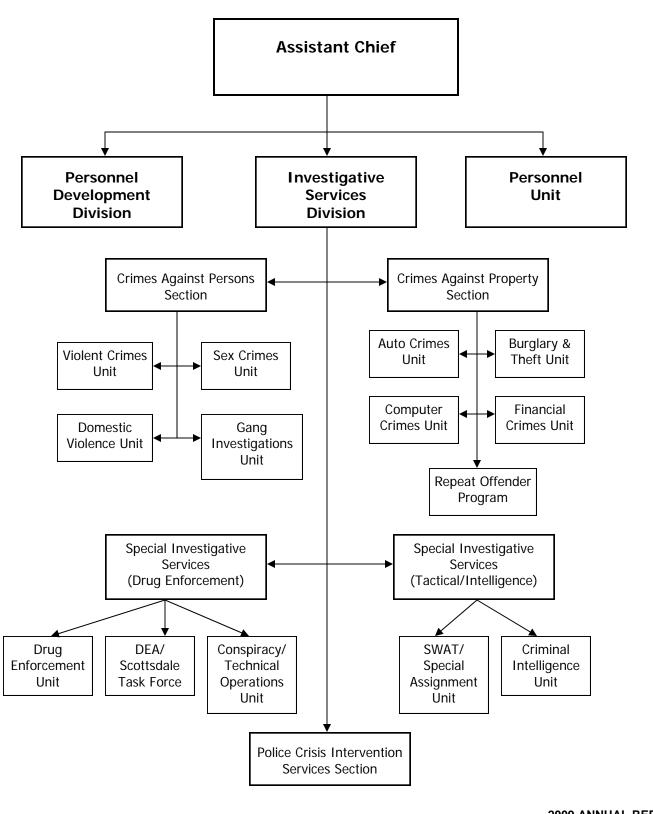
The Emergency Preparedness Sec-

tion staff members managed the transition of responsibility for all aspects of the employee ID badge program from Human Resources (HR) to Municipal Security. This involved importing all data, photos, and profile information from the obsolete HR system into the Municipal Security Hirsch system as well as providing on-going program support related to issuing new and replacement ID's for employees, contractors, volunteers and appointed personnel.

In addition, the section managed all phases of the citywide security guard services contract. This \$1.3 million contract encompasses over 71,000 guard hours annually with patrols to over 100 different city facilities. In response to strict budget challenges, successfully reduced security guard operation costs to allow for an annualized savings of approximately \$65,000.

Authored a new Annex to the *City of Scottsdale's Major Emergency Operations Plan* specific to the Workforce Reduction Plans and Service Level Assessment Tool so as to memorialize these for future use across many emergency and disaster events.

PERSONNEL DEVELOPMENT/ INVESTIGATIVE SERVICES BUREAU



Assistant Chief John Cocca



- Member, International Association of Chiefs of Police
- Member, Arizona Association of Chiefs of Police
- Member, FBI National Academy Arizona Alumni Association
- Member, Scottsdale Leadership Alumni
- Member, Scottsdale Criminal Justice Team
- Paradise Valley School District Parent Advisor for Mountain Trail Middle School
- Member, East Valley Chiefs of Police Association
- Member, NAACP Maricopa County Chapter
- Chairman, Arizona law Enforcement Academy Users Committee

PERSONNEL DEVELOPMENT DIVISION Lieutenant Todd Muilenberg



Jeff Walther was Personnel Development Division Lieutenant from January 1st to December 6th.

The Personnel Development Division, Training Unit, is the training arm of the Scottsdale Police Department. Some of the responsibilities include the new recruit academy training, field training, advanced officer training, and civilian employee development.

The Training Unit rolled out the new Advanced Training Module systems to ensure that both civilian and sworn personnel have the best tools available to perform their jobs professionally and safely. Some of the training modules included

the Firearms Module, training presentations from the City Prosecutor and Police Diversity Team for all sworn personnel, the Detention Modules 1 and 2, Supervisor's Training Module, and the first ever Advanced Civilian Training Module. The new modular system has proven to be both a more efficient way to deliver training to our employees, and one that costs significantly less in terms of our overtime expenditures. Over 350 students attended the training that included a presentation, practical exercises, and force-on-force scenarios. The entire Training Unit completed the bulk of instruction, but the day would not have been a success without the tremendous assistance of decentralized instructors. The new modular system has proven to be both a more efficient way to deliver training to our employees and one that costs significantly less in terms of our overtime expenditures.

During the economic decline, the unit saved budgetary dollars by hosting training courses through partnerships. Some of those partnerships are with the Public Agency Training Council, Institute of Public Technology Management, Rocky Mountain Information Network, Arizona Crime Prevention Officer's Association, Highway Interdiction Training Specialists, National Association of Field Training Officers, AZ-Post, and various other valley, state, and national agencies. Topics were on First Line Supervision, Homicide Investigation, Arson Investigation, Cell Phone Technology, Prisoner Control, Kinesic Interviewing, Child Sexual Abuse, Advanced Narcotics Investigations, Commercial Vehicle Inspections, Crimes Against the Elderly, Protecting Children Online, Responding to Missing and Abducted Children, and Roadside Interview Techniques. As a result of hosting these courses, 146 complimentary seats were

acquired, which equated to a budgetary savings

of over \$35,000 for the department.



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The Tom Hontz Memorial display at the Training Facility was completed in early May and dedicated to Sergeant Hontz' family and members of the police department on May 11th.







PERSONNEL UNIT Manager Lisa Angelini



The Personnel Unit is responsible for the recruitment, testing and hiring of police employees and volunteers. The Unit is committed to recruiting and hiring the highest quality employees. Our foundation for success is based on the core values of Excellence, Initiative, and Integrity. We provide exemplary customer service to our applicants and employees to best serve the community of Scottsdale.

Personnel Unit staff was assigned schools to contact for Police department presentations. Our target was middle school, high school, community colleges and universities. The Personnel Unit partnered with sworn and civilian personnel to assist, which enhanced the presentation and provided the students the opportu-

nity to ask a variety of questions of officers and other civilian personnel.





Ofc. Greg Carlin answers questions from interested parties at a recruitment fair.



2009 Statistics:

- Police Officer recruitment over 500 applications received;
 200 applicants invited for physical agility and written test
- Communications Dispatcher recruitment 250 applications received; 172 applicants tested for six positions and received 950 applications
- Police Officer recruitment 600 applications received; 402 applicants invited for physical agility and written test; tested 247 and interviewed 162
- Communications Dispatcher recruitment 26 test dates scheduled; 240 applicants invited
- 3 external recruitments Police Officer, Dispatcher, and Records positions; received 1,061applications.



Potential Police Officer Recruits taking the test

On March 20th, the Personnel Unit arranged for various Units from the department to visit with students from Franklin High School. This one-of-a-kind school offers a variety of challenging classes to students interested in public safety.



Detective Jim Peters helps a student with SWAT gear.



Detention Sgt. Janet Wraspir helps students interested in trying on the restraint device (WRAP)

INVESTIGATIVE SERVICES DIVISION Commander Scott Popp



Commander Mike Rosenberger was Investigative Services Division Commander from January 1 to December 6, 2009.

The Investigative Services Division (ISD) is responsible for investigating all types of violent and property crimes for all districts. Division personnel provide specialized law enforcement response to assist patrol personnel in high risk situations. Investigative Services Division is divided into four sections based on areas of responsibility. These four sections include: The Crimes Against Persons Section; Crimes Against Property Section; Special Investigations (Drug Enforcement and Tactical/Intelligence) and Police Crisis Intervention Services Section. Each section

is divided into units that are assigned specific investigative responsibilities.

Crimes Against Persons Section

The *Violent Crimes Unit* is responsible for the investigation of homicides, robberies, assaults, kidnappings, extortions, missing persons, threats and death. The main goals of the Unit are as follows:

- To conduct thorough and complete investigations in a timely manner with an emphasis on targeting repeat offenders in order to exceed West Region Uniform Crime Report clearance rates;
- To improve methods utilized in the investigation of cold case homicides by using forensic science advancements and proven cold case investigative practices, and;
- To reduce the number of robberies occurring in the City by targeting pattern crime through enforcement, crime prevention, and use of modern technology.

For this year, the Detectives from this unit investigated a total of nine homicides and all but one have been solved.

The Violent Crimes Unit has experienced a rise in Bank Robbery investigations this year. Compared to 12 in 2008, there were 15 robberies this year. Detectives cleared 11 of the 15 robberies which includes the arrest of a serial bank robber who committed 7 bank robberies from 2006 to 2007 and was prosecuted through the Federal system.

Violent Crimes Unit detectives investigated a total of 366 cases, reviewed an additional 241 cases, was called out 77 times, and made 31 arrests, and served 16 search warrants.

The *Sex Crimes Unit* is responsible for investigating sexual assaults, molestations, exploitations, sexual abuse, indecent exposure, luring of minors for sexual exploitation, and other sex-related crimes. The unit is also responsible for tracking registered sex offenders by categorizing and placing them into notification levels; and conducting community sex-offender notifications per Arizona Revised Statute 13-3825C. This unit is comprised of one sergeant and eight detectives.

Members of the Sex Crimes Unit held training classes within the law enforcement community. The classes taught include Basis Forensic Interviewing, Rapist Typologies, Mandatory Reporting, Handling Sex-Related Incidents (to Parks and Recreation Staff), Sex Crimes First Responder (briefing training), Internet Safety, Sexual Assault Investigation Training for Spanish Speakers, and Peer Review.

The Unit has investigated over 114 cases, reviewed over 44 additional cases, was called out 42 times,

served 18 Search Warrants, sent 7 Sex Offender Notifications out to the citizens, tracked an average of 120 Registered Sex Offenders living in the city, conducted 25 forensic interviews of children, and made 13 custodial felony arrests.

Detectives worked countless hours to bring complex cases to the County Attorney's Office. The investigative effort included the service of multiple search warrants, interviews, and a significant effort to locate one of the suspects who is now in custody. The suspects are facing significant prison sentences, since all are classified as Dangerous Crimes Against Children. In addition, detectives from the Unit assisted the U.S. Marshals department during Operation Falcon. This collaboration led to the arrest of 18 child/sex offenders.



Detective Brooke Scritchfield

Two of the major cases that the Sex Crime Unit investigated included a child molestation case where the suspect had been molesting and luring his victim for approximately two years. The other case was an extensive and complex investigation. It was a child molest and the suspect began attempts to have the victim and her family killed. The suspect was located, arrested, and charged with conspiracy to commit first degree murder.

The *Domestic Violence Unit* is responsible for investigating all domestic violence related crimes. There are a total of 19 crime types in this category, including child abuse, kidnapping, assault, aggravated assault, and violation of order of protections, etc. as defined by statute.

The Domestic Violence Unit's goals are as follows:

- Utilize a multi-disciplinary approach to address domestic violence through improved teamwork at the Scottsdale Family Advocacy Center and through external working relationships.
- Provide department wide training specific to proper charging of domestic violence crimes, domestic violence protocol, and repeat offenders. In addition, continue to train current detectives in order to exceed West Region Uniform Crime Report clearance rates for aggravated assault.
- Maintain a team approach to address domestic violence by fully utilizing the Domestic Violence Action Team (DVAT). This team meets bi-monthly and is comprised of representatives from social service agencies, prosecution and investigations.

In 2009, the detectives from the unit investigated 156 cases, reviewed an additional 404 cases, made 40 custodial arrests, were called out 15 times, served 3 search warrants, conducted 4 forensic interviews, and assisted in 28 death investigations.

One of the cases involved the investigation of a child abuse case where a six year old boy was beaten

by his mother's boyfriend. Thorough work led to the boyfriend's arrest and confession. In another case, detectives from the Unit conducted a drive-by shooting domestic violence investigation. A woman shot her estranged husband and his girlfriend's relative as she drove by the girlfriend' home. She was later apprehended and charged.

Scottsdale Family Advocacy Center

This facility was designed to greatly increase the effectiveness and efficiency of Crimes Against Persons investigations while reducing the stress and trauma to the victim. This is done by co-locating multiple disciplines involved in the investigation and care of the victim in one building that is intelligently designed to address the special needs of these types of crimes.



The Scottsdale Family Advocacy Center started its operation in November of 2002 and has been successfully improving the effectiveness and efficiency of its objectives. Other cities have used Scottsdale's center as a blueprint for their own advocacy centers. Each discipline represented in the center is an integral part of the process and provides excellent customer service.

Currently, the Scottsdale Family Advocacy Center provides office space to Forensic Nurse Examiners from Scottsdale Healthcare, Investigators from Child Protective Services, Probation Officers from Maricopa County Adult Probation, Prosecutors from the City of

Scottsdale Prosecutors Office, and personnel from the Police Crisis Intervention Service.

The *Gang Investigations Unit (GIU)* is responsible for investigating gang related crimes and the service of felony arrest warrants. Various enforcement strategies are utilized to identify and arrest gang members, career offenders, and eliminate gang related criminal activity that negatively impacts the quality of life for Scottsdale residents. The unit will partner with the community to provide gang awareness education as well as providing recurring training to department personnel on gang trends. This unit is comprised of one sergeant, seven detectives and one analyst.

The Gang Investigations Unit investigated 10 aggravated assaults, 9 narcotic related-incidents, and did 23 assists for ISB, Patrol and other agencies. In addition, the Gang Investigation Unit made 62 felony arrests, 21 misdemeanor arrests, submitted 7 cases, completed 30 GMIC cards.

In January 2009, Phoenix hosted the 2009 NBA All-Star Game. The Scottsdale Police Department took an aggressive approach to preventing crime and maintaining order in developing an NBA All-Star Operations Plan. The Scottsdale Gang Unit was the lead agency for planning and operational coordination. Gang Units from Arizona Department of Public Safety (GIITEM), Chandler PD, and Mesa PD participated in this operation. As a result, violent and property crime was almost non existent in the areas affected by the four day operation. This is a milestone in recent NBA All-Star history. USB, ISBB, ISD, Gang Enforcement and Communications Operations all worked together to achieve a successful outcome.

The Gang Investigations Unit assisted the Special Investigations Section with Operation Fellowship, an investigation into an illegal sports gambling organization. GIU executed a search warrant in Scottsdale for this investigation with the assistance of IRS and FBI agents. Several evidentiary items were seized, including over 20 firearms and dangerous drugs.



Gang Investigations Unit was the recipient of the Chief's Award of Excellence Team Award

Crimes Against Property Section

The *Auto Crimes Unit* investigates auto theft, burglary and criminal damage to vehicle crimes. In 2009, the detectives from the Unit investigated 304 Auto Theft cases and 1720 Burglary from Vehicle cases.

Members of the unit held VIN etching at several Public Safety Community Events for community members. This resulted in 80 vehicles vin etched.

- 26 stolen vehicles were recovered from January to June
- 22 stolen plates were recovered from January to June
- 9 stolen vehicles were recovered from July to December
- 3 stolen plates were recovered from July to December

The Auto Crimes Unit also manages the Bait Vehicle Sign Program. This program has been successful in reducing auto- related crimes in complexes and communities where they are posted.

The Auto Crimes Unit assisted members of Patrol and the Motor Vehicle Division (MVD) with the identification of vehicles where the Public VIN has been tampered with or switched. The Auto Crimes Unit confirmed the identity of a 1965 Chevy Corvette that was stolen in 1970, but not recovered until it was being registered by the new owner. The vehicle was eventually returned to the original victim of the auto theft in Tennessee.





Members of the Auto Crimes Unit vin etched vehicles of Scottsdale's citizens during a Safety Event.

The *Burglary & Theft Unit* investigates burglary, trespass, theft, criminal damage, arson and shoplifting cases citywide. Within the Burglary & Theft Unit is the Pawn Detail. The Pawn Detail is responsible for pawn related activities such as the collection and entering of pawn slips from all second hand stores Citywide into the Maricopa County Pawn system, tracking of pawn activity, locating stolen property, and identifying high activity individuals who may be involved in criminal activity.

The Burglary Unit cleared 188 Burglaries and 228 other property crime cases including theft, arson, trespass, criminal damage. Detectives of the Unit made 157 felony arrests, 30 misdemeanor arrests and submitted 42 subjects to the Repeat Offender Program.

Members of the Burglary & Theft Unit continued to aggressively investigate crimes targeting crime trends and repeat offenders including the cases listed below:

- Detectives completed an extensive investigation regarding the trend of locker room burglaries plaguing a fitness center in the District 1 area. This resulted in the arrest of the suspect who was later linked to 12 other burglary cases
- Burglary detectives, in cooperation with the ROP Unit, Phoenix PD Street Crimes, and agencies from Boise, Idaho, were able to identify a career criminal responsible for multiple restaurant burglaries throughout the Valley and out of state.
- Detectives were able to identify three suspects responsible for numerous burglaries in Tempe and Scottsdale. At the time of their arrest, the suspects were returning from a Tempe burglary they had just committed. This arrest cleared four Scottsdale burglaries.
- An individual who worked at an assisted living facility was arrested for multiple counts of burglary and trafficking of stolen property. The suspect admitted to his involvement and seven burglaries were linked to this individual.
- Detectives investigated a high dollar jewelry burglary from a residence in the District 3 area. Detectives were quickly able to identify three suspects responsible for the burglary. Two suspects were arrested, with one admitting her involvement.

The *Computer Crimes Unit* is responsible for forensic investigations of digital data seized by the Department and other agencies. In these cases, detectives investigate crimes committed where a computer is the primary tool used. This includes intellectual crimes of computer hacking and terrorism linked to electronic communication. Successful investigations into computer crime involves extensive training in computer forensic and training in on-line tracking. Another facet of the program is photo and digital enhancement.

Members of the Computer Crimes Unit processed approximately 700 requests from different units of the department. One of the cases the Computer Crimes detectives assisted with involved a suspect selling stolen designer sunglasses on the Internet. Thorough investigation led to an arrest and recovery of more then 900 pairs of sunglasses with a retail value in excess of \$450,000.



Detectives Frank Griffiths and Stacey Juarez working on a case

The *Financial Crimes Unit* investigates fraud, embezzlement, identity theft and forgery cases. These investigations typically involve obtaining video surveillance from merchants and original financial records from financial institutions, usually by means of subpoena. Investigations often involve the use of computers and require support from the Computer Crimes Unit. These crimes often occur across numerous jurisdictions and require coordinating investigations with other law enforcement agencies.



Below are just a few of examples of the cases that the Financial Crimes Unit worked on and solved this year:

- Detective investigated an alleged Ponzi Scheme Case masterminded by a suspect who was also a CPA. With the assistance of the federal agencies, four search warrants were served related to the case and incriminating evidence was found. The suspect was indicted on Fraud Scheme and Theft charges.
- The Financial Crimes Unit (FCU) completed a counterfeit purse case involving two individuals. A search warrant resulted in the recovery of over 1,100 counterfeit purses from several high end manufacturers.
- Detectives worked on a case of stolen credit card numbers stolen after eating at a Scottsdale restaurant. Detectives, along with U.S. Secret Service agents, contacted the suspect who confessed and was arrested. A search warrant was drafted for his apartment and vehicle that included contacts to whom credit card numbers were provided. U.S. Secret Service agents assisted in the case, and are working the interstate portion of this case.
- Thirty-nine cases were filed with the Maricopa County Attorney's Office (MCAO) regarding a fraud scheme involving a business in north Scottsdale. The business began to fail, but the suspect continued to take orders from customers, requiring them to make down payments but never delivered the goods. Losses for this case was over \$450,000.

The *Repeat Offender Program (ROP)* is responsible for identifying, targeting, and apprehending those individuals committing five or more Part I offenses weekly. Part I offenses include: auto theft, robbery, burglary, and felony theft. Other offenses that the Repeat Offender Program uses as targeting criteria are: trafficking in stolen property, identity theft, fraud schemes, misconduct involving weapons, and computer tampering. The program's goals include reducing the number of criminal acts committed by repeat offenders in the Scottsdale area and reducing the number of active repeat offenders operating in Scottsdale.

For this year, the ROP Unit made 52 felony arrests, authored and served seven search warrants, introduced 49 new candidates into the repeat offender program, realized prison sentences on 60 repeat offenders for a total of 358.5 years in Department of Corrections (a person average of 5.9 years), and recovered or seized over \$21,000 in property and cash.

Some of the cases the ROP detectives investigated during the year are as follows:

- Detectives investigated a case involving counterfeit U.S. currency. The suspect was observed passing counterfeit currency, and was arrested with two accomplices. With a search warrant, indicia of counterfeit U.S. currency production was discovered therein.
- ROP detectives obtained additional information from Gilbert detectives related to a similar U.S. currency counterfeit scheme. Detectives investigation led to a search warrant. Counterfeit money, dangerous drugs, and drug paraphernalia were discovered in the residence, and arrests were made.
- Detectives investigated a case involving soda vending machine burglars in the Scottsdale and Phoenix metro areas for three months. The losses were in the hundreds of thousands of dollars. Through a collaborative effort with the soft drink company, detectives identified two very active burglary suspects. Surveillance witnessed at least two vending machine burglaries. Two suspects were arrested for burglary, and a third suspect was arrested for possession of drug paraphernalia.
- ROP detectives received information about an individual manufacturing forged credit cards in Scottsdale. This investigation led to the arrest of the suspects. Detectives drafted search warrants discovered indicia of forged credit card manufacturing.

Special Investigations Section (Drug Enforcement)

The *Drug Enforcement Unit* (DEU) is responsible for local drug investigations involving illegal drug activity. Such investigations include street level drug possession, sales, and trafficking, as well as prescription drug crimes, marijuana cultivation, and the manufacture of methamphetamine. This group investigates neighborhood complaints and assists Patrol Officers when needed.

The Drug Enforcement Unit had many impressive cases in 2009. The Drug Enforcement Unit investigated a drug dealer who was selling cocaine to patrons of a downtown nightclub in Scottsdale. The case culminated with the indictment of 20 subjects on 134 criminal charges. A significant cocaine dealer was arrested and will no longer deal drugs at the Scottsdale nightclubs. His source of illegal drugs was identified and arrested, along with several members of his drug trafficking organization. Additionally, investigators recovered cocaine, marijuana, methamphetamine, and other illegal drugs, confiscated seven firearms, and seized nearly one-half million dollars in cash and other assets.

DEU conducted a major investigation involving a drug trafficking organization (DTO) that was responsible for long-term and large-scale interstate marijuana transportation. The primary distribution for this DTO was between Arizona and Georgia. This investigation led to arrests, search warrants and seizure of approximately seven hundred fifty pounds of marijuana.

DEU conducted investigations involving separate cases of persons selling illegal drugs like ecstasy and heroin. The investigation led to the arrests of approximately 11 individuals, the seizure of drug paraphernalia, a significant amounts of US currency, sales amounts of illegal drugs, drug packaging items, and firearms.



Illegal proceeds found in a suspect's storage locker.

The *DEA/Scottsdale Police Task Force* is an enforcement group that consists of Scottsdale detectives and Drug Enforcement Administration (DEA) agents. The Scottsdale detectives are cross-trained, and deputized as federal task force officers. The task force focuses on investigating large scale drug trafficking organizations that have a connection to Scottsdale. Seizing ill-gotten assets from criminals and financially dismantling their organizations are also a responsibility of this group. The DEA Task Force Force was successful in the investigation of several drug trafficking cases. One of the cases involved

an interstate marijuana drug trafficking organization. This particular part of the organization was trafficking marijuana from the Phoenix metropolitan area to Indiana. In April 2009, the Task Force executed three search warrants which led to the seizure of 516 pounds of marijuana, \$55,242 in US Currency, four vehicles, and three firearms. Five suspects were arrested.

The DEA Task Force initiated investigations into two different methamphetamine drug trafficking organizations. A search warrant was served on a stash house and the task force seized eleven pounds of methamphetamine, five ounces of heroin, several ounces of cocaine, two firearms, and over \$26,000 in US Currency from the residence. A vehicle outfitted with a concealed compartment was also seized during the investigation.

The DEA Task Force concluded an investigation into a Phoenix-based drug trafficking organization (DTO). This DTO was a transportation group moving large quantities of marijuana and other drugs into the Phoenix metropolitan area from the border, and then to locations in the Midwest. In July, a vehicle belonging to the organization was interdicted as it left the Phoenix metropolitan area. The traffic stop resulted in the seizure of marijuana, heroin, and cocaine, as well as the arrest of two suspects. This investigation was coordinated with several different DEA offices in the Midwest, and involved numerous investigators from several different states.

The DEA Task Force received information regarding a vehicle en route to the Phoenix area that contained a large amount of currency. Task Force members were able to locate and stop the vehicle in the Phoenix metropolitan area. A search of the vehicle yielded approximately \$650,000 in U.S. currency.

The *Technical Operations Unit* is responsible for the installation and maintenance of technical surveil-lance equipment and systems. The use of special technology by law enforcement has grown tremendously in the last few years. Technology can enhance investigations and is quickly becoming indispensable in modern law enforcement.

Detectives from this unit with the assistance of additional investigative units, was successful in dismantling a major illegal gambling organization operating in Scottsdale. The Scottsdale Police Department partnered with federal and local law enforcement, and prosecutorial agencies in Arizona, California, Nevada, and Colorado to conduct a comprehensive investigation into a continuing criminal enterprise. Through complex investigative techniques, key suspects were identified in three states, as well as in Central America. In August 2009, a multi-agency law enforcement group led by the Scottsdale Police Department executed numerous search and seizure warrants in Arizona, California, Nevada, and Colorado. As a result, a significant amount of evidence was recovered and ill-gotten gains and other assets were seized, effectively dismantling this criminal organization. This was an impressive case in all respects, highlighted with exceptional intra-agency and inter-agency cooperation.

Technical Operations Unit assisted different units in the department including the Violent Crimes Unit, Drug Enforcement Unit, DEA Task Force, Gang Unit and SAU/SWAT Team with an aggravated assault suspect apprehension.

Special Investigations Section (Tactical/Intelligence)

The Scottsdale Police Department *Special Assignment Unit/SWAT team* was established in 1992, and is a fully functional tactical emergency response team. The SWAT team exists to resolve high risk situations as safely as possible. Some examples of situations that would require the deployment of the SWAT team include armed and barricaded subjects, hostage situations, high risk search warrant service, protection for service mobile field force, open field tracking and search/rescue missions.



The SWAT team trains an average of 280 hours per year. To be considered for the SWAT team, Officers must pass physical, shooting, oral board and practical exercises, as well as a physical and psychological examination and administrative review. New SWAT Operators attend the Scottsdale PD Basic SWAT Operator School, and are then placed into a formal training program for approximately one year.

SAU was instrumental in the successful investigation of three homicide cases and a separate murder for hire conspiracy investigation. One of the homicides occurred in July and involved a young woman found shot to death in the doorway of a north Scottsdale residence. Investigation resulted in the arrest of the suspect in California.

A total of 161 felon arrests were made for a variety of crimes to include bank robbery, home invasion crimes, sexual assault and carjacking. This unit also participated in 68 search warrants, assisting the Crimes Against Persons Unit, the Drug Enforcement Unit, and the DEA Task Force Group. 21 search warrants were executed for the case dubbed "Operation White Christmas". This case involved a large ring of drug traffickers in the Scottsdale and Phoenix area and resulted in the seizure of large amounts of cash and narcotics.

SAU assisted Patrol with thirteen emergency calls that covered a wide variety of offenses, including armed/suicidal subjects, shots fired, armed/barricaded subjects, open field/K-9 tracking, burglaries just occurred, and home invasion.

The Special Assignments/SWAT also teamed up with the Department of Public Safety SWAT team to offer tactical support during a presidential visit to Arizona State University (ASU) in May of 2009. SAU was one of four tactical teams placed in strategic locations inside the stadium during this event, which drew over 60,000 spectators.

The *Criminal Intelligence Unit (CIU)* investigates vice related crimes, massage parlor violations, sexually oriented businesses violations, conducts threat assessments, works closely with state and federal personnel on terrorism threats, and provide dignitary protection to high ranking officials that visit our City.

CIU detectives assumed the duties of extraditing fugitives from other states. After spending a few months training with MCSO personnel, detectives have now completed four trips to other states, including one to Alaska to retrieve a suspect wanted by the Sex Crimes Unit. This new job has required a lot of flexibility in travel plans and learning airport procedures for traveling with prisoners.

Members of the Criminal Intelligence Unit assisted the US Secret Service during the Presidential visit to Arizona State University.

Police Crisis Intervention Services Section

The Scottsdale Police Crisis Intervention Service (PCIS) provides direct crisis intervention services to individuals and families in response to Police Department referrals and community requests.

Crisis intervention services may be provided for:

- Mental Health Issues
- Suicide Intervention
- Family Problems
- Runaways
- Victim Assistance
- Child Neglect and Abuse
- Elder Neglect and Abuse
- Sexual Abuse and Assault
- Domestic Violence
- Substance Abuse
- Death Notifications and Grief Issues
- Critical Incident Stress Management

This year, PCIS with the assistance of Patrol, worked jointly to resolve neighborhood issues

regarding the hoarding of a local resident. They worked together to ensure that the resident received a higher level of care. PCIS was able to contact the woman's two adult children who with PCIS assistance later became involved in their mother's life again.

In another call, PCIS responded to assess the deplorable condition of a home, following a forcedentry check welfare call. The home had no running water for a year, mounting trash, dirty clothing, filthy appliances, and no viable food. The elderly resident had driven himself to the hospital with chest pains 4 days prior. The man's wife had died 13 years ago, and he never allowed the his children into the home after her death. They honored his request, but were horrified when they saw the current home. Once located, the siblings committed to caring for their father, and cleaning up and selling the home.

Some of Scottsdale Police Department's PCIS staff members









Specialists Teisha Portee, Natalie Summit, Eric Shinn with Fozzie and PCIS Manager Tracey Wilkinson SCOTTSDALE POLICE DEPARTMENT

Staff members participated at Anytown Arizona, a 7 day camp in Prescott for teenagers. The objective of the program is to increase self esteem, enhance trust, build citizenship, improve conflict resolution, and enhance appreciation of diversity. PCIS provided a Mental Health Advisor for the camp, cofacilitated daily discussion groups, facilitated afternoon and evening programs, assessed delegates for danger to self and danger to others, contacted Child Protective Services if reporting criteria were met, and spoke with delegates who were having a difficult time after personal or family disclosures to assist with their processing. The daily programs/workshops provided the delegates with information on prejudices, violence, stereotypes, culture, faith, and empowerment.

PCIS presented 9 workshops at the National Organization of Victim Assistance's 35th Annual North American Victim Assistance Conference in Scottsdale. The conference had 600 attendees, with individuals from 44 states, the District of Columbia, Canada, Guam, American Samoa, and the Virgin Islands. In addition, staff along with Crisis Response Canine Fozzie presented the Arizona Association of Crime Analysts and the International Association of Law Enforcement Planners quarterly meeting in Prescott Valley. The team provided an overview of PCIS services and presented on SPD's Canine Crisis Response program.

PCIS likewise assisted several members of the Investigative Services Bureau with a neighborhood debriefing regarding a homicide that occurred near the Thanksgiving holiday. There were approximately 55 residents who attended, and several who approached PCIS personnel for support and questions.

This year, PCIS celebrated the first anniversary of Fozzie, our Canine Crisis Response program.



L to R: Eric Shinn and Anthony Pagliuca with Fozzie , Glendale's Fire Canine Responder Topaz and handlers Lynette Jelinek and Karla Houston, Arizona Department of Juvenile Corrections Hannah with Tricia Vanderzee

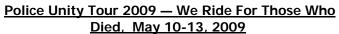
Books and other information are available at the FAC to help victims; as shown with PCIS Specialist, Kelly Wills





More Department Photos





"We flew home Friday afternoon and returned to our homes as changed men. The 246 miles that we road were nothing compared to the sacrifices made by fallen officers and their families everywhere in the US." Sgt. Ben Hoster and Det. Chris Beckius







World Police Games, Vancouver Canada

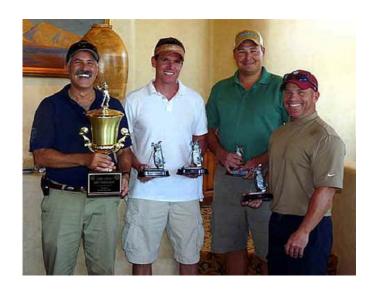
Our very own Tim Edwards won Gold in the Discus and Silver in the Shot-put event. This event was attended by 55 countries and over 10,500 athletes in Vancouver, Canada. This was the largest participation in the event's 24 year history. Tim was our lone representative and did us proud.





On September 10th, members of the Training Unit and pre academy recruits assisted in setting up nearly 3000 flags at Tempe Beach Park.

"The Healing Field" makes its appearance annually at the park as a 9/11 memorial



Guns and Hoses Golf Charity Event, August 17, 2009

The tournament raised \$2,400 to benefit the Paiute Community Center;
Police team consisting of Scott Smith, Tom Myers and John Zobel won the event
(shown with Chief Rodbell)

HOW TO REACH US:

In Case of Emergency 9-1-1

Non Emergency (480) 312-5000



Police Headquarters 8401 E. Indian School Road Scottsdale, AZ 85251 (480) 312-1907

District 1 McKellips Station 3701 E. McKellips Scottsdale, AZ 85251 (480) 312-3701

District 2 Downtown Station 3700 N. 75th Street Scottsdale, AZ 85251 (480) 312-2716 District 3 Via Linda Station 9065 E. Via Linda Scottsdale, AZ 85258 (480) 312-5025

District 4 Foothills Station 20363 N. Pima Road Scottsdale, AZ 85255 (480) 312-8800

Website www.Scottsdaleaz.gov

To share commendations or concerns, you may email the Internal Affairs Unit spdia@scottsdaleaz.gov

The Annual Report is produced by the City of Scottsdale Police Department

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2009 ANNUAL REPORT

SCOTTSDALE POLICE DEPARTMENT